



## Economic and Social Council

Distr.: General  
10 January 2017

Original: English

---

### Economic Commission for Europe

#### Inland Transport Committee

#### Working Party on Road Traffic Safety

Seventy-fourth session

Geneva, 21-24 March 2017

Item 6 of the provisional agenda

**Group of Experts on Improving Safety at Level Crossings**

### **Assessment of safety at level crossings in UNECE member countries and other selected countries and strategic framework for improving safety at level crossings**

**Prepared by the Group of Experts on Improving Safety at Level Crossings**

#### *Summary*

This document prepared by the Group of Experts on Improving Safety at Level Crossings contains the Group's report offering an assessment of safety at level crossings in UNECE member countries and other selected countries as well as a strategic framework for improving safety at level crossing.

More specifically, Part one of the report provides assessment of safety performance and of key factors contributing to unsafe conditions at level crossings in UNECE member countries and other selected countries. It also contains recommendations for countries on action to be taken to better address unsafe conditions.

In Part two, the Group of Experts offers to countries a strategic framework for improving safety at level crossings containing a comprehensive approach for achieving a continual improvement in safety performance. It also contains the strategic framework's accompanying action plans at international and national levels.

The Working Party on Road Traffic Safety is invited to endorse this report of the Group of Experts on Improving Safety at Level Crossings and to suggest way forward.

## Introduction

### A. Establishment of a Group of Experts on Improving Safety at Level Crossings

1. At its seventy-third session (Geneva, 1-3 March 2011), the Inland Transport Committee (ITC) discussed the importance of addressing key issues related to enhancing safety at level crossings. The Committee recommended that the Working Party on Road Traffic Safety (WP.1), the Working Party on Road Transport (SC.1) and the Working Party on Rail Transport (SC.2) consider creating a joint Group of Experts of limited duration to work on enhancing safety at level crossings, taking into account all relevant experience within other bodies such as the European Railway Agency (ECE/TRANS/221, para.50). At its sixty-first session on 21-23 March 2011, WP.1 noted the Inland Transport Committee's invitation to consider creating a multidisciplinary group of experts to work on improving safety at road and rail interfaces (level crossings) and agreed to take part in this initiative (ECE/TRANS/WP.1/131, para. 21).

2. Subsequently, the Terms of Reference (see below) of the Group of Experts on Improving Safety at Level Crossings was prepared in line with the UNECE Guidelines for the Establishment and Functioning of Teams of Specialists. The Group of Experts, in general, was to aim at bringing together safety specialists from the road and rail sectors so as to better understand the issues at this intermodal interface. In accordance with the Guidelines, participation in the Group of Experts was open to all UNECE member States, the European Union, academia and the private sector. The Group of Experts was also open to non-UNECE member States. The original duration of the Group of Experts was until 31 December 2015 (at the time of writing an extension was granted until 31 December 2016). The Executive Committee at its meeting on 11 July 2013 approved the establishment of the Group of Experts on Improving Safety at Level Crossings and its Terms of Reference.

### B. Terms of Reference of the Group of Experts on Improving Safety at Level Crossings and *modus operandi*

#### Box 1. Terms of Reference

(a) The Group of Experts on Improving Safety at Level Crossings will provide an international discussion platform for increasing safety at the interface of road and rail systems, by bringing together specialists from the public and private sectors, as well as academia and independent research. A "Safe System" approach will be adopted by taking into consideration the five key elements (5E's) typically used in level crossing safety: Engagement, Education, Engineering, Enforcement and Economics.

(b) The Group of Experts, based on existing resources of the secretariat, and possibly with additional financial support provided by participating countries and in close collaboration with other international organizations, will take stock of available data to describe, assess and better understand the safety issues at a road/rail interface as well as to develop a multidisciplinary strategic plan aimed at reducing the risk of death and/or injury at level crossings.

(c) Specifically, the Group of Experts will:

- collect all relevant information with a view to describing and assessing the current safety performance at level crossings in UNECE member States and selected non-UNECE member States
- conduct, in a coordinated manner, a cross-country survey of prevailing national legislation and/or legal arrangements at level crossings
- describe and evaluate key factors contributing to unsafe conditions at level crossings in areas such as infrastructure, national legislation, user behaviour, management, education and enforcement
- develop a road/rail interface strategy with a supporting action plan that will contribute to achieving the goal of enhancing safety at level crossings
- develop and maintain a network of contacts in the relevant fields, including key stakeholders such as governments, enforcement agencies, academia, industry, road and railway stakeholders and users, with a view to exchanging information and best practices
- develop a general framework to guide and support a consistent implementation of initiatives that would set best examples in enhancing safety at level crossings
- explore the possibility of developing (pilot) projects that would aim to ensure that priority is given to safety initiatives based on a system approach
- consider organizing workshops intended to support the core objectives that will be developed in the strategic plan of action
- monitor and report on the effectiveness and sustainability of initiatives deployed under the strategy, including recommending remedial actions in the areas of safety measures, emergency responses, risk management and training tools
- identify future strategic and operational research needs and mechanisms for delivery, taking into account, where possible, availability of existing resources.

(d) Membership to the Group of Experts will be open to government appointed officials and experts from UNECE and non-UNECE member States. It will also be open to representatives of international organizations, non-governmental organizations, academics and researchers, as well as representatives of the private sector.

(e) The Group of Experts will be assisted in its work by the UNECE secretariat and will report to the Working Party on Road Traffic Safety.

3. The Group of Experts met nine times between 20 January 2014 and 12 December 2016. The meeting agendas and reports as well as documents submitted by experts are available at [https://www.unece.org/trans/roadsafe/eg\\_level\\_crossings\\_01.html](https://www.unece.org/trans/roadsafe/eg_level_crossings_01.html)

4. This Group of Experts prepared this report which consists of two parts:

(a) Part one describes the substantive elements discussed by the Group of Experts, presents the assessment of safety performance at level crossings in UNECE member States and other selected countries and their work done with the objective to improve it, as well as formulates recommendations by the Expert Group to help address unsafe conditions at level crossings, and

(b) Part two contains a strategic framework for improving safety at level crossings and accompanying action plans at international and national levels.

5. To develop the Part one of its report, sub-chapters B to I, the Group of Experts carried out a survey in UNECE member States and other selected countries, to get a better

understanding on various issues related to level crossings and unsafe conditions at level crossings.

6. The following countries responded to the survey:

(a) UNECE member States: Belarus, Belgium, Bulgaria, Estonia, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Lithuania, Norway, Poland, Portugal, Republic of Moldova, Romania, the Russian Federation, Spain, Sweden, Switzerland, Turkey and the United Kingdom of Great Britain and Northern Ireland (United Kingdom), and

(b) Other selected countries: India.

7. Unless stated otherwise in this report, it is understood that terms ‘surveyed countries’ or ‘responding countries’ refer to the countries listed above.

## Part one

# Assessment of safety performance and of key factors contributing to unsafe condition at level crossings in UNECE member countries and other selected countries and related recommendations

## A. Safety performance at level crossings

8. The Group of Experts has not identified any source that contains data related to level crossings and their safety performance for all UNECE members. In the absence of such a source, the Group of Experts assessed the level crossing safety performance based on the following data:

- Data available for 28 UNECE members (i.e. all members of the European Union (except Malta and Cyprus) as well as Norway and Switzerland) contained in the database managed by the European Union Agency for Railways (hereafter referred to as ERA)<sup>1</sup>. These countries are referred to in this chapter as “ERA countries”, and
- Data available for Canada<sup>2</sup> and the United States of America<sup>3</sup> as well as data received from India, the Russian Federation and Turkey. These countries are referred as “other countries” in this chapter.

9. The assessment of safety performance is presented separately for “ERA countries” and for “other countries”. This is due to the fact that there is no certainty as to the uniformity of definitions and methods. As a result, the performance indicators may not be directly comparable between “ERA countries” and “other countries” and between any of the “other countries”.

10. The ERA database contains data for level crossings and safety at level crossings from 2006 onwards. Not all the data are available for the entire period and for all “ERA countries”. The data on the number of level crossings and their type (active including breakdown of active level crossings and passive level crossings) are generally available for the period 2010-2014. The data on the number of significant accidents, killed or injured users are available as totals, whereas the disaggregation per type of level crossing is only available for certain countries and only for 2014. Disaggregation per type of user of level crossing is not available at all. The data for normalization i.e. number of track kilometers, train kilometers and line kilometers are generally available<sup>4</sup>.

<sup>1</sup> Available at <https://erail.era.europa.eu/safety-indicators.aspx>

<sup>2</sup> Data available from <http://www.tsb.gc.ca/eng/stats/rail/2014/sser-ssro-2014.asp#figure-12a.com>

<sup>3</sup> Data available from <http://safetydata.fra.dot.gov/OfficeofSafety/default.aspx>

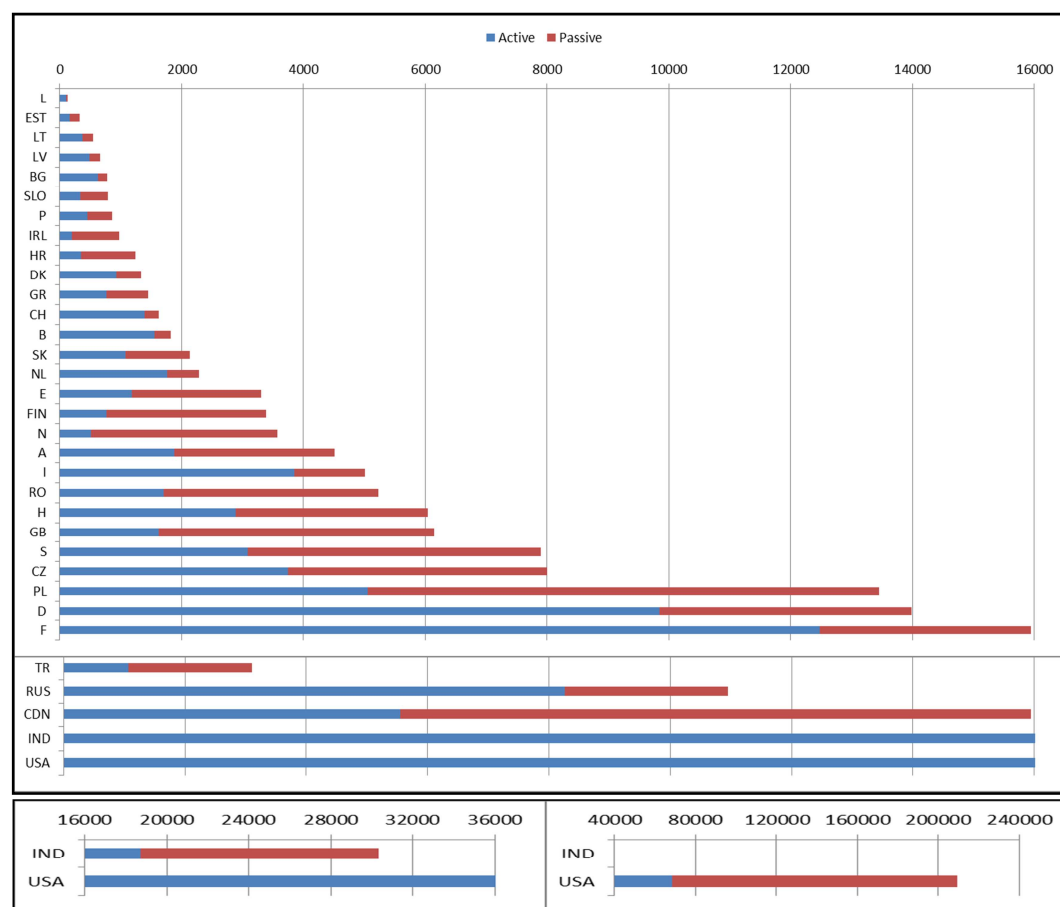
<sup>4</sup> Significant accidents, number of track kilometers, train kilometers and line kilometers are defined in EU Commission Railway Safety Directive 2016/798/EU as follows: Any accident involving at least one rail vehicle in motion, resulting in at least one killed or seriously injured person, or in significant damage to stock, track, other installations or environment, or extensive disruptions to traffic, excluding accidents in workshops, warehouses and depots; The length measured in kilometres of the railway network. Each track of a multiple-track railway line is to be counted; The unit of measure representing the movement of a train over one kilometre. The distance used is the distance actually run, if available, otherwise the standard network distance between the origin and destination shall be used. Only the distance on the national territory of the reporting country shall be taken into account; The length measured in kilometres of the railway network. For multiple-track railway lines, only the distance between origin and destination is to be counted.

11. For “other countries”, data are available on the number of level crossings and breakdown of active and passive crossings. The data on the number of all or fatal accidents are also available, for Canada and the United States of America, with disaggregation per type of level crossing and per type of user. The normalized data are also available.

12. In the “ERA countries”, the number of level crossings varies between 124 (Luxembourg) and nearly 16,000 (France). For “other countries”, there are between 3,100 level crossings (Turkey) to as many as nearly 210,000 (United States of America). The number of level crossings in individual countries usually depends on the size of the country and density of the rail and road networks (Figure 1).

Figure 1

**Number of level crossings, “ERA” and “other” countries, 2014**



Source: ERA database, Canadian and US databases, data submitted to UNECE, UNECE secretariat calculations.

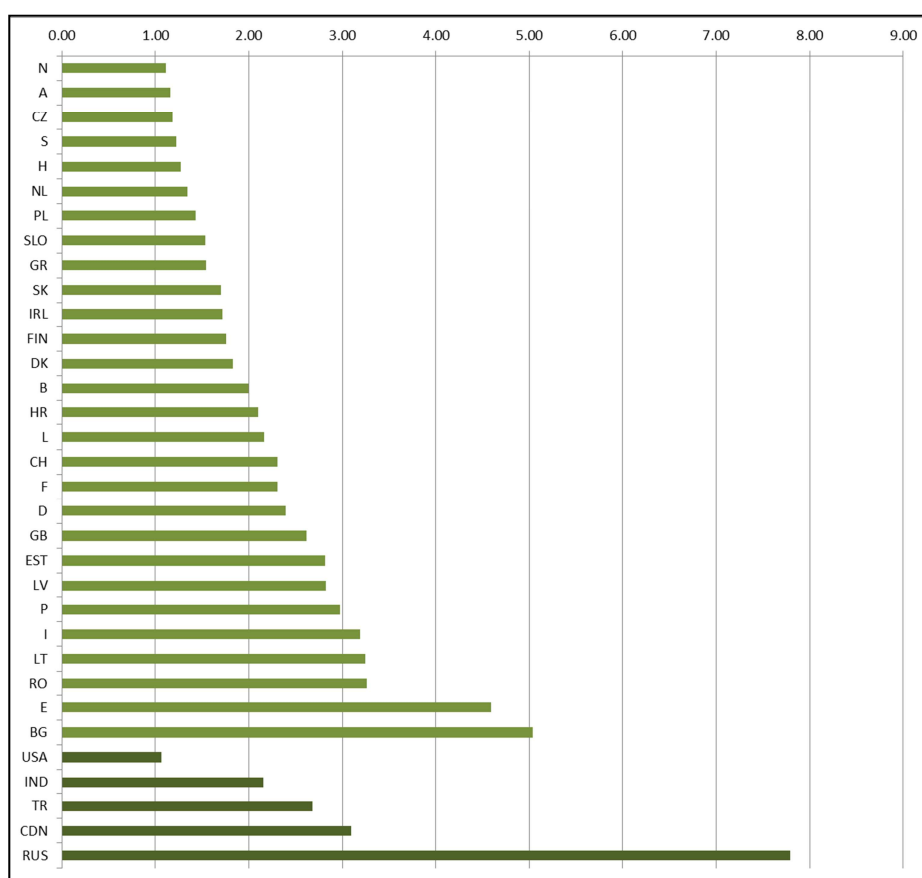
Note: Country codes based on the 1949 or 1968 Conventions on Road Traffic. They are: A – Austria, B – Belgium, BG – Bulgaria, CDN – Canada, CH – Switzerland, CZ – Czech Republic, D – Germany, DK – Denmark, E – Spain, EST – Estonia, F – France, FIN – Finland, GB – United Kingdom of Great Britain and Northern Ireland, GR – Greece, H – Hungary, HR – Croatia, I – Italy, IND – India, IRL – Ireland, L – Luxembourg, LT – Lithuania, LV – Latvia, N – Norway, NL – Netherlands, P – Portugal, PL – Poland, RO – Romania, RUS – Russian Federation, S – Sweden, SK – Slovakia, SLO – Slovenia, TR – Turkey, USA – United States of America.

13. The distribution of active (with its various types) and passive level crossings is different from country to country (Figure 4) and it depends on many factors which are not subject of this assessment.

14. On average, level crossings are located between every one (Norway, United States of America) to nearly eight (Russian Federation) rail line kilometres (Figure 2).

Figure 2

**Average distance between level crossings, “ERA” and “other” countries, line kilometers, 2014**

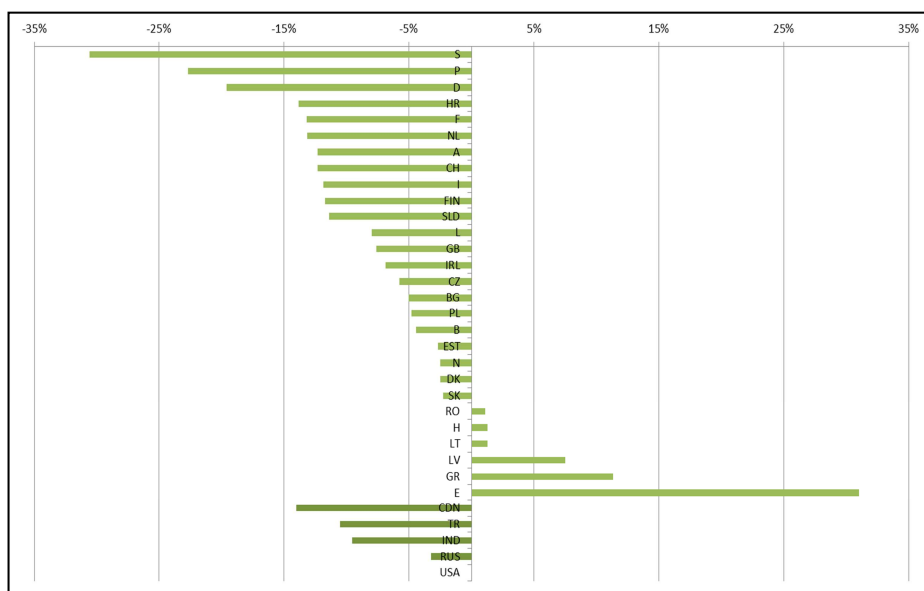


*Source:* ERA database, Canadian and US databases, data submitted to UNECE, UNECE secretariat calculations.

*Note:* Railway lines such as high speed lines which typically do not have level crossings are included.

15. In recent years, the number of level crossings decreased in the majority of “ERA countries” (Figure 3). The decrease over past five years ranged from as high as 30 per cent (Sweden) to two per cent (Denmark, Slovakia). In five “ERA countries” the reported number of level crossings increased from between one per cent (Hungary and Latvia) to 14 per cent (Greece) to more than 20 per cent (Bulgaria and Spain). In “other countries”, the number of level crossing decreased or remained unchanged (United States of America).

Figure 3  
**Percentage change in the number of level crossings, “ERA” and “other” countries, 2010-2014**



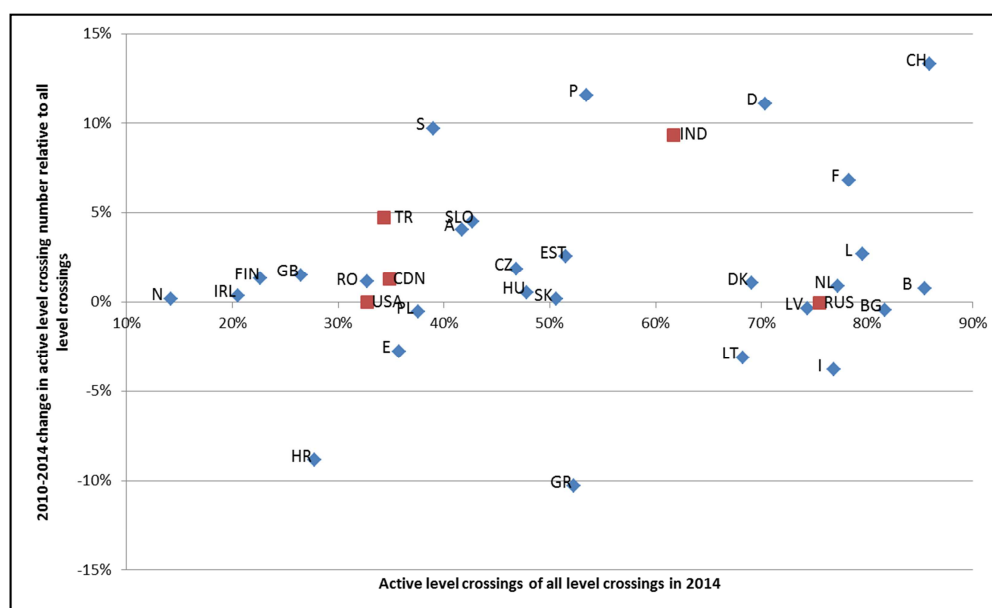
*Source:* ERA database, Canadian and US databases, data submitted to UNECE, UNECE secretariat calculations.

*Note:* Calculations for Belgium for 2007-2014, Bulgaria: 2010-2014, Croatia: 2010-2014, Estonia: 2007-2014, Luxembourg: 2009-2014, Norway: 2010-2014, Romania: 2007-2014, Spain: 2008-2014, and Switzerland: 2009-2014.

16. The relative share of active level crossings to all level crossings increased between 2010 and 2014 in the majority of “ERA countries” and all “other countries” except the United States of America where it remained unchanged (Figure 4). This was achieved by upgrading passive level crossings to active ones and by closure of passive level crossings. The shares increased from less than one per cent (Belgium, Hungary, Ireland, Netherlands, Norway and Slovakia) to as high as 13 per cent (Switzerland). The ratios decreased in several “ERA countries”, most prominently in Croatia and Greece (9-10 per cent).



Figure 4  
**Change in the relative share of active level crossings to all level crossings, “ERA” and  
 “other” countries, 2010-2014**



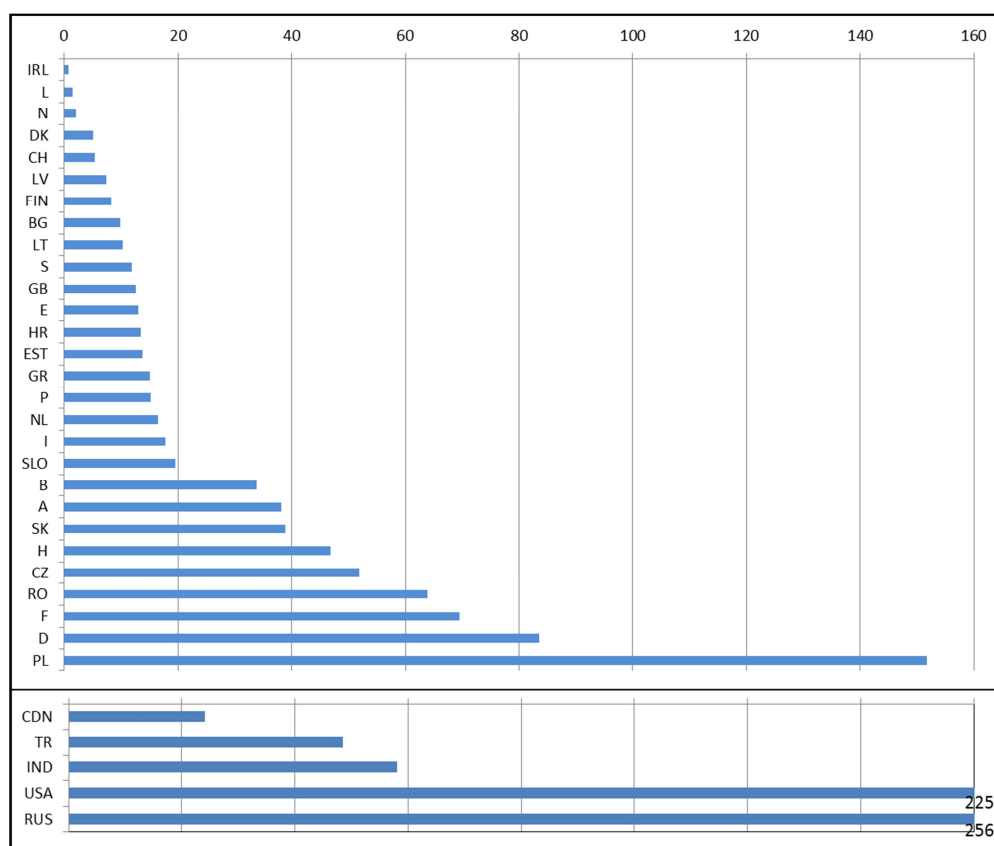
Source: ERA database, Canadian and US databases, data submitted to UNECE, UNECE secretariat calculations.

Note: Calculation for Denmark for 2013-2014 and for Slovakia for 2011-2014.

17. The average annual number of significant accidents at level crossings varies considerably. In “ERA countries” in 2006-14, it ranged from one significant accident (Ireland) to as many as 152 (Poland) per year on average (Figure 5). For “other countries”, the number of level crossing accidents resulting in fatalities and/or other severe consequences ranged from annual average of 24 accidents (Canada) to over 250 accidents (Russian Federation) per year.

Figure 5

**Number of significant accidents, “ERA” and of fatal accidents in “other” countries, annual 2006-2014 average**



Source: ERA database, Canadian and US databases, data submitted to UNECE, UNECE secretariat calculations.

Note: Calculations for Croatia for 2010-2014, Estonia: 2007-2014, Luxembourg: 2009-2014, and Switzerland: 2009-2014; Canada, India, Turkey and United States of America: 2009-2014 and Russian Federation 2010-2014.

Definition of a significant accident as per EU Commission Railway Safety Directive 2016/798/EU: “Any accident involving at least one rail vehicle in motion, resulting in at least one killed or seriously injured person, or in significant damage to stock, track, other installations or environment, or extensive disruptions to traffic, excluding accidents in workshops, warehouses and depots.” The reporting of “significant accidents” was not fully harmonized until 2010, in particular Poland reported all accidents.

18. The number of significant accidents has followed a decreasing trend in the majority of “ERA countries” as well as “other countries” except Canada and the Russian Federation (Figure 6). The negative slope of the trend line is high in several cases, especially for those “ERA countries” with a high number of significant accidents (France, Germany and Poland). At the same time, the value of the correlation coefficient is high and thus it confirms the trend for the majority of “ERA countries” (Figure 7). The few “ERA countries”, whose trends are flat or negative and insignificant at the same time, are those with a rather good absolute safety performance of level crossings (Denmark, Ireland, Netherlands, Sweden and United Kingdom). Two “ERA countries” (Bulgaria and Norway)

have flat or positive trends (indicating an increasing trend in the number of significant accidents over time) but they have a good absolute safety performance at level crossings. From “other countries” the negative slope of the trend line is high only in Turkey.

Figure 6

**Coefficient of linear trend for number of significant accidents, “ERA” and “other” countries, 2006-2014**

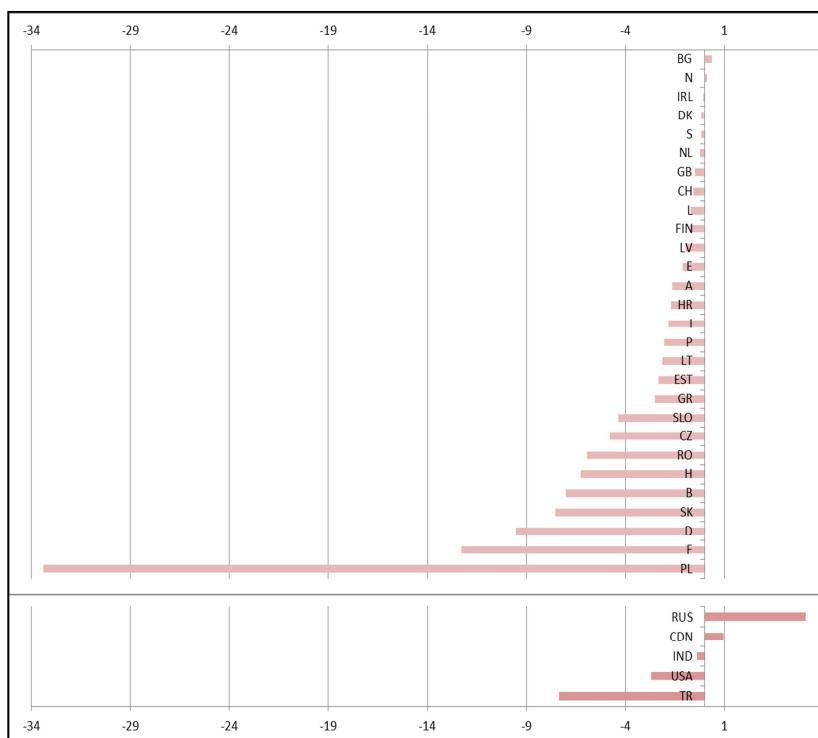
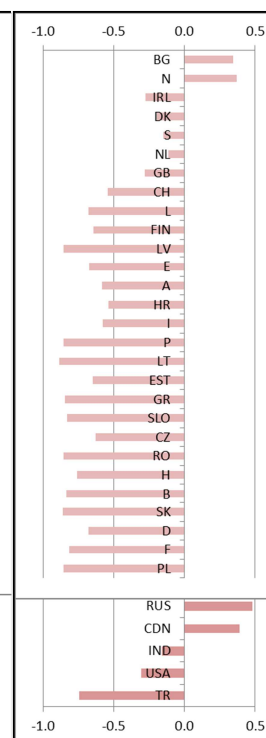


Figure 7

**Correlation coefficient of the linear trend**



Source: ERA database, Canadian and US databases, data submitted to UNECE, UNECE secretariat calculations.

Note: Calculations for Croatia for 2010-2014, Estonia 2007-2014, Luxembourg 2009-2014, Switzerland 2009-2014; India, Turkey and United States of America: 2009-2014 and Russian Federation 2010-2014.

Pearson's correlation coefficient of “-1” means perfect correlation with a negative (decreasing) slope, of “0” means no correlation, and of “+1” means perfect correlation with a positive (increasing) slope.

19. The assessment of safety performance at level crossings in relative terms shows different results. “ERA countries” and “other countries” with a high absolute number of accidents (France, Germany, Poland and the United States of America) and with a high number of level crossings achieve relatively good results in terms of accidents per number of level crossings than “ERA” or “other” countries with fewer accidents and fewer level crossings (e.g. Bulgaria and Estonia) (Figure 8). Similarly, both “ERA countries” and “other countries” with a high absolute number of accidents and many train kilometres driven annually (e.g. Germany, India and Russian Federation) achieve better performance in terms of average distance driven by trains per accident to occur than “ERA” or “other” countries with fewer accidents but a relatively low number of train kilometres driven (Greece) (Figure 9).

Figure 8  
Number of significant accidents per 1,000 level crossings, “ERA” and “other” countries, 2014

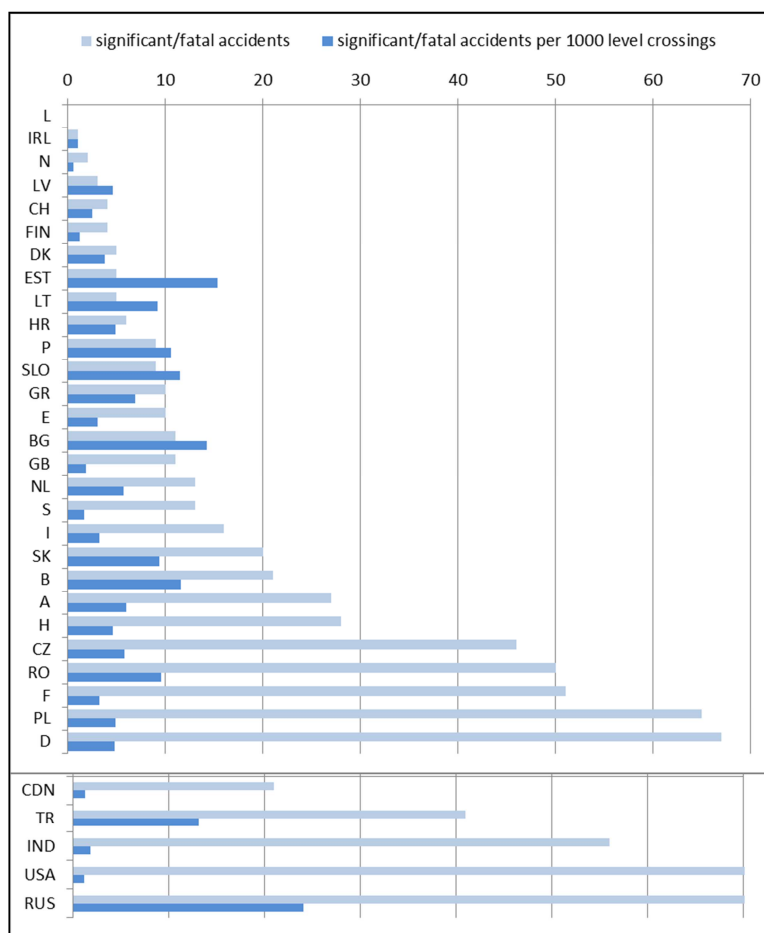
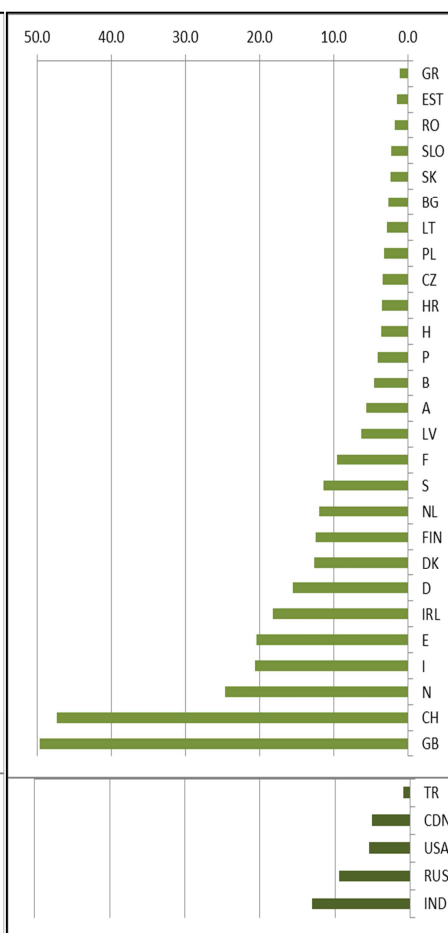


Figure 9  
Million train kilometers driven per accident, “ERA” and “other” countries, 2014



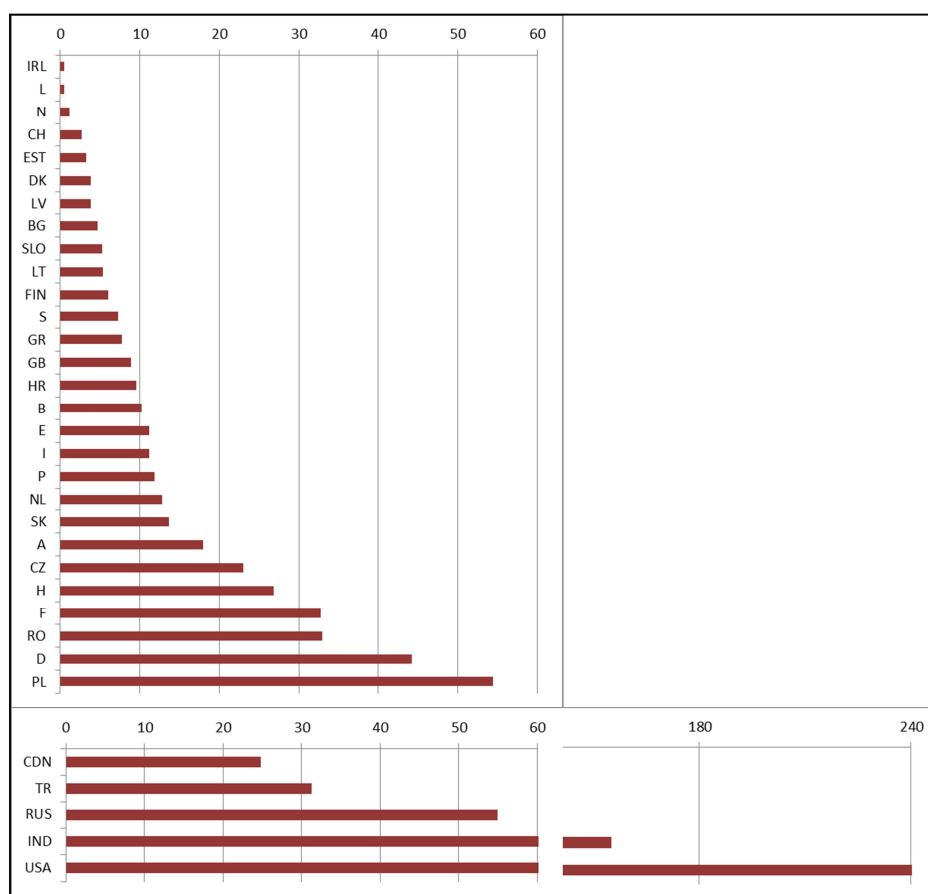
Source: ERA database, Canadian and US databases, data submitted to UNECE, UNECE secretariat calculations.

Note: Railway lines such as high speed lines which typically do not have level crossings are included.

20. The average annual number of users who died at level crossings varied considerably in the “ERA countries” in 2006-14. The number ranged from the annual average of less than one fatality (Ireland) to as many as 54 fatalities (Poland) (Figure 10). For “other countries”, the average annual number of fatalities was as many as 155 (India) and 240 (United States of America).

Figure 10

**Number of level crossing fatalities in significant accidents, “ERA” and fatal accidents in “other” countries, annual average of 2006-2014**



Source: ERA database, Canadian and US databases, data submitted to UNECE, UNECE secretariat calculations.

Note: In Croatia calculated for 2010-2014, in Czech Republic: 2006-2013, Estonia: 2007-2014, Luxembourg: 2009-2014, Switzerland: 2009-2014, India, Turkey and United States of America: 2009-2014 and Russian Federation 2010-2014.

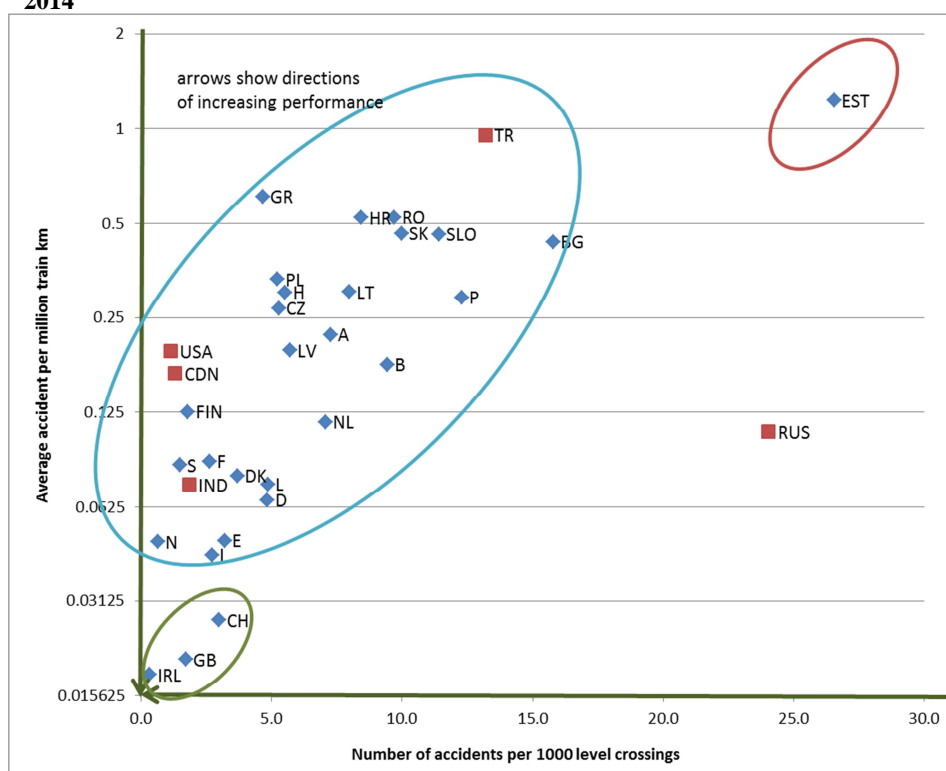
21. The “ERA countries” with a higher annual average of significant accidents typically have a higher annual average number of fatalities. The number of significant accidents is higher for every “ERA country” than the number of fatalities, which shows that multiple fatalities per significant accident are not common. At the same time, there are “ERA countries” (Denmark, Netherlands, Portugal and Spain) where a large majority of significant accidents resulted in a fatality. For “other countries”, it is notable that in India the number of fatalities is high compared to the number of fatal accidents. This shows that multiple fatalities are common in fatal accidents.

22. The safety performance of level crossings can be assessed, taking into account the data available, by combining the data on the number of accidents (significant accidents in “ERA countries” and fatal accidents or accident with serious consequences in “other countries”) and the normalization data for the number of level crossings and train kilometres driven. The fewer accidents per level crossings the better is the safety

performance. Similarly the fewer accidents per million train kilometres driven the better is the safety performance. The performance is best if there is comparatively lower number of accidents per level crossings and at the same fewer accidents per train kilometres. Three countries (Ireland, Switzerland and United Kingdom) achieve best performance in such analysis (Figure 11).

Figure 11

**Safety assessment of level crossings, significant accidents to number of level crossings versus million train kilometers driven per accident, “ERA” and “other” countries, 2014**



Source: ERA database, Canadian and US databases, data submitted to UNECE, UNECE secretariat calculations.

Note: Calculation for ERA countries based on average data for 2012-14, and for “other countries” on 2014 data.

Railway lines such as high speed lines which typically do not have level crossings are included.

## B. Data on safety at level crossings

### Assessment

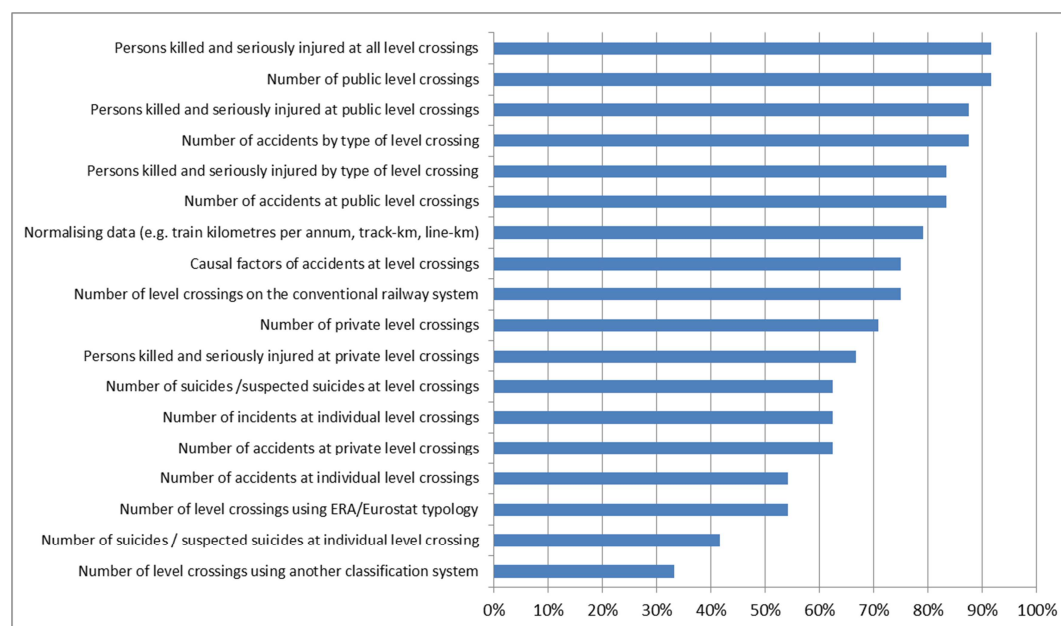
23. The Group of Experts reviewed collection and use of statistical data on level crossings.

24. The Group conducted a survey in UNECE members and other selected countries. The survey results show that responding countries, generally, collect a vast array of data on level crossings. The data pertains to number of level crossings, their type and status, accidents, numbers of persons killed and seriously injured. In many countries data on causal

factors of accidents as well as on suicides are also collected. Many countries normalize the level crossing data by relating them to rail traffic volumes or network length data (Figure 12).

Figure 12

**Type of data collected on level crossing and safety of level crossing, UNECE countries and other selected countries,**

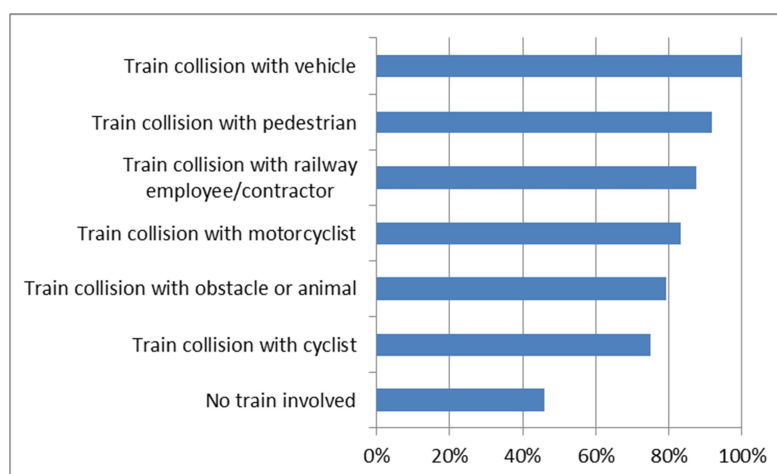


Source: UNECE secretariat survey, UNECE secretariat calculations.

Note: 100% means type of data collected by all responding countries.

25. Regarding the data on accidents, fatalities and injuries, responding countries report their collection as totals and at disaggregated levels. The accident data are in many countries collected per type of level crossing users, on collisions with obstacles or animals and accidents without involvement of a train (Figure 13). The fatalities and injuries data are also disaggregated at the level of level-crossing specific user or train occupants (Figure 14).

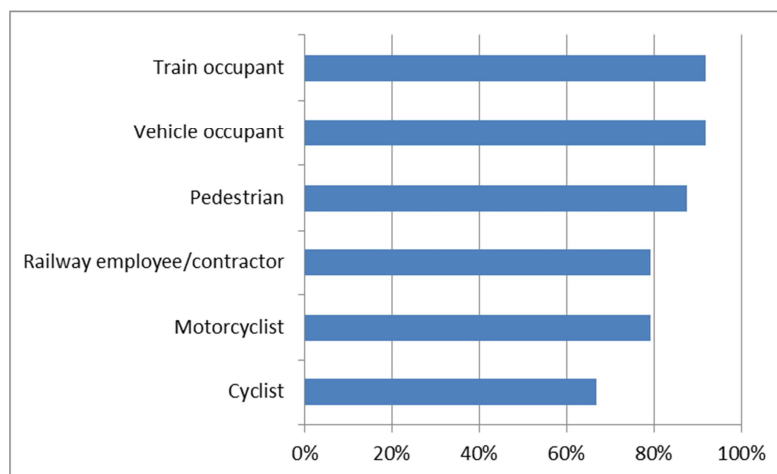
Figure 13

**Disaggregation of accident data by type of level crossing user, UNECE countries and other selected countries**

Source: UNECE secretariat survey, UNECE secretariat calculations.

Note: 100% means type of data collected by all responding countries.

Figure 14:

**Disaggregation of fatalities and injuries data by type of level crossing user, UNECE countries and other selected countries**

Source: UNECE secretariat survey, UNECE secretariat calculations.

Note: 100% means type of data collected by all responding countries.

26. The responding countries reported that the data collected are used to inform the work of national safety and other authorities. More specifically, the data are analysed by the authorities to understand the impact of past actions and to develop safety initiatives. In a number of responding countries, the data are used to monitor and assess specific risks, so that the future level crossing safety initiatives can be targeted in a more cost effective way (United Kingdom).

27. The responding countries also reported on methodologies and publishing. As far as the methodologies are concerned, 16 out of 17 countries of the European Union and the



Russian Federation informed that they collect the data in accordance with data definitions prescribed by Eurostat/OECD/UNECE. Other seven countries informed of using other definitions without providing any specific information in this regard. At the same time, three of these countries (Belarus, Republic of Moldova and Switzerland) informed that data could be collected in accordance with the Eurostat/OECD/UNECE definitions.

28. As far as publishing of data is concerned, the responding countries informed about authorities responsible for publishing. In many countries, there is just one authority, typically a national safety authority for railway, which publishes the data. In some cases, there are also individual rail infrastructure managers who publish the level crossing data. There are also countries where several bodies publish the data.

29. In conclusion, while the responding countries informed on their collection and processing of a vast array of data and on publishing them, the Group of Experts, as presented in chapter A, noted that these data are not available in a common database for all UNECE countries and that they are not always easily available (e.g. Internet). There seems thus to exist a gap between the reported and actual data availability for international comparisons.

30. Moreover, UNECE member countries do not use the same data, terms and definitions except for the member countries of the European Union and cooperating countries. For that reasons, data - even if made available on the Internet - could not be directly used for international comparison, benchmarking, or for risk assessment.

### **Recommendations**

31. The Group of Experts agrees this challenge should be addressed in the near future. To this end, the Group of Experts recommends a set of level crossing safety indicators (Table 1) that UNECE countries should be invited to collect and publish annually on the official websites. These indicators should be produced in accordance with the common definitions, as based on the Eurostat/OECD/UNECE methodology (Annex I) and be reported to UNECE. The UNECE should maintain a common level crossing database for all UNECE members. Other countries should be encouraged to also report data to UNECE using the agreed data definitions. They should also publish the data on official websites of competent authorities.

32. The Group of Experts invites the UNECE Working Party on Transport Statistics (WP.6) to manage the common level crossing database, and to encourage those UNECE countries that may fail to do so, to collect and publish the proposed set of level crossing indicators. It recommends that the collection and publishing of data by UNECE countries should be periodically evaluated and invites WP.6 to undertake this evaluation, with the first evaluation to possibly take place in 2018. Finally, the Group of Experts recommends that safety performance at level crossing is periodically assessed to understand if progress is achieved in UNECE member States as well as other countries. Such assessment should be done by an international forum dealing with safety of level crossings.

Table 1  
Indicators for assessing safety performance at level crossings

<i>Issue</i>	<i>Main indicator</i>		<i>Sub-indicator</i>	
Train network characteristic	1	line-km (thousand)		
	2	train-km (million)		
Level crossing characteristics	3	Total number of level crossings		3.1. 1,000 level crossings
	4	Passive level crossings		
	5	Active level crossings	5.1	Manual (i.e. supervised)
			5.2	Automatic with user-side warning
			5.3	Automatic with user-side protection
			5.4	Rail-side protected
Type of accident	6	Total number of fatal accidents	6.1	Per 1,000 level crossings: indicator 6 per indicator 3.1
			6.2	Per million train-km: indicator 6 per indicator 1
			6.3	Per 1,000 line km: indicator 6 per indicator 2
			6.4	At passive level crossings
			6.5	At active level crossings
			6.6	At active level crossings – manual (i.e. supervised)
			6.7	At active level crossings – with user side warning
			6.8	At active level crossings – with user-side protection
			6.9	At active level crossings – with rail-side protection
	7	Total number of significant accidents	7.1	Per 1,000 level crossings: indicator 7 per indicator 3.1
			7.2	Per million train-km: indicator 7 per indicator 1
			7.3	Per 1,000 line km: indicator 7 per indicator 2
			7.4	At passive level crossings
			7.5	At active level crossings

Issue	Main indicator	Sub-indicator		
Fatalities	8	Total number of all railway accidents	7.6	At active level crossings – manual (i.e. supervised)
			7.7	At active level crossings – with user side warning
			7.8	At active level crossings – with user-side protection
			7.9	At active level crossings – with rail- side protection
			8.1	Per 1,000 level crossings: indicator 8 per indicator 3.1
			8.2	Per million train-km: indicator 8 per indicator 1
			8.3	Per 1,000 line km: indicator 8 per indicator 2
			8.4	At passive level crossings
			8.5	At active level crossings
			8.6	At active level crossings – manual (i.e. supervised)
	9	Total number of persons killed	8.7	At active level crossings – with user side warning
			8.8	At active level crossings – with user-side protection
			8.9	At active level crossings – with rail-side protection
			9.1	Per 1,000 level crossings: indicator 9 per indicator 3.1
			9.2	Per million train-km: indicator 9 per indicator 1
			9.3	Per 1,000 line km: indicator 9 per indicator 2
			9.4	Of which pedestrians
			9.5	Of which cyclists
			9.6	Of which motor-vehicle users
			9.7	Of which other level crossing users
Injuries	10	Total number of persons seriously injured	9.8	Of which railway passengers
			9.9	Of which railway employees
			9.10	Of which other persons
			10.1	Per 1,000 level crossings: indicator 10 per indicator 3.1
			10.1	Per 1,000 level crossings:

<i>Issue</i>	<i>Main indicator</i>	<i>Sub-indicator</i>
		indicator 10 per indicator 3.1
	10.2	Per million train-km: indicator 10 per indicator 1
	10.3	Per 1,000 line km: indicator 10 per indicator 2
	10.4	Of which pedestrians
	10.5	Of which cyclists
	10.6	Of which motor-vehicle users
	10.7	Of which other level crossing users
	10.8	Of which railway passengers
	10.9	Of which railway employees
	10.10	Of which other persons

*Note:* Definitions of terms and their source are provided in Annex I

## C. Assessment of costs of level crossing accidents

### Assessment

33. The Group of Experts also examined the economic costs of accidents at level crossings in UNECE member countries and other selected countries. To this end, the Group conducted a survey.

34. The survey shows that of 24 responding countries only eight (Belgium, Greece, Hungary, India, Ireland, Norway, Switzerland and the United Kingdom) calculate the costs of level crossing accidents and aggregate them at the national level. In all countries, except Hungary, the cost statistics is compiled on an annual basis (even if the costs are established for each individual accident separately).

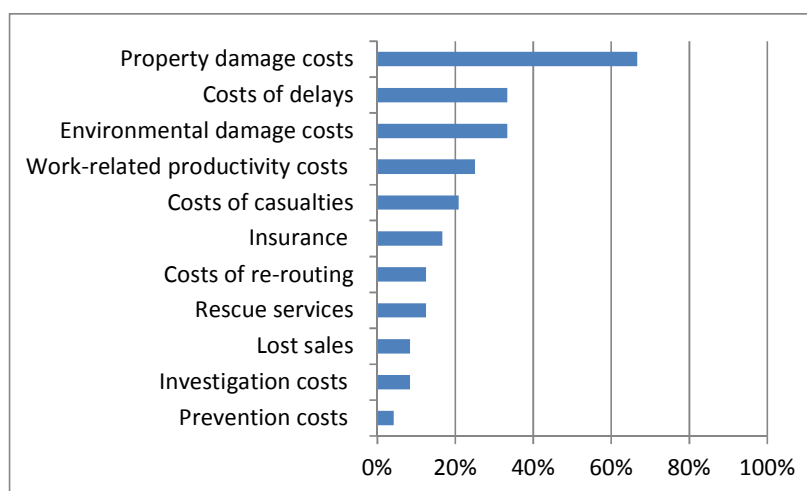
35. The motivation for calculating level crossing accidents costs and for collecting the necessary statistics vary between countries. The accident costs serve as an input to national safety plans (India, Greece); they are reported to ERA under Common Safety Indicators (CSI) data (Belgium, Ireland); they are estimated as they represent criteria for accident notification (Switzerland); they are used in cost-benefit studies (Hungary) and they are collected for statistical purposes (Norway).

36. While only several countries aggregate the costs of accidents at the national level, there are 16 surveyed countries that register different types of attributable costs for individual accidents. Typically, surveyed countries register 3-4 different types of costs for a level crossing accident, while one country (Russian Federation) informed to register 11 different types of costs.

37. Among the costs most commonly registered by countries are the property damage costs. They are followed by the environmental costs and costs of delays (Figure 15).

Figure 15

**Type of costs registered for individual accidents at level crossings,  
UNECE countries and other selected countries**



Source: UNECE secretariat survey, UNECE secretariat calculations.

Note: 100% means type of costs registered by all responding countries.

38. The responses to the survey also show that seven (Hungary, Ireland, Portugal, Russian Federation, Sweden, Switzerland, and United Kingdom) out of 24 countries established the costs of human life at the national level. The methods used for establishing this value differ among countries. The methods referred to in responses are: Value to Prevent Casualty (VPC), Developing Harmonized European Approaches for Transport Costing & Project Assessment (HEATCO), or an expert opinion.

39. In conclusion, the Group of Experts noted that the assessment of costs of level crossing accidents is not systematically undertaken in many UNECE countries. In countries where such assessment is done, it only covers a limited number of areas. Moreover, only a few of the UNECE member countries aggregate the cost data at national level.

40. At the same time, the Group of Experts acknowledged that insufficient information about the accident costs represents a limitation to making an effective judgment on public or private investment expenditures for safety at level crossings. It does not bring decision makers' attention to the matter. Finally, it implies a reduced ability to apply efficiency criteria in decision making to safety improvements at level crossings.

### Recommendations

41. The systematic quantification of the costs of level crossing accidents should be applied in all UNECE countries. The Group of Experts agrees to propose a taxonomy or categorization of accident attributable costs for assessing the costs of level crossing accidents (Table 2 and Annex II). UNECE members are invited to apply the taxonomy for every individual level crossing accident with significant consequences. They should also aim at establishing annual accident cost values at the national level.

42. While there are benefits from having a higher degree of disaggregation of the attributable costs (NCHRP methodology), the Group of Experts recommends giving priority to those that represent relatively high shares of cost (CSIs methodology). These costs fall under the category "primarily effect" and arise mostly from harm to people,

damage to property and to operational impact. It is essential that in all instances, the costs incurred at both rail and road sides are considered.

Table 2

**Taxonomy of attributable costs of level crossing accidents**

<i>Effect</i>	<i>Impact</i>	<i>Cost Component (from TRB/NCHRP)</i>	<i>Cost component (from CSIs)</i>
<b>Primarily</b>	Direct	Property Damage	Cost of material damages to rolling stock and infrastructure
		Other direct costs	Cost of damage to the environment
	Indirect	Work-related productivity loss	
		Tax loss	
	Intangible	Quality of life	Economic impact of casualties
		Pain and suffering	
<b>Secondary</b>	Supply chain disruption	Rerouting and increased emissions	Cost of delays
		Freight and passenger delays and reliability	
		Increased inventory and its spoilage	
		Lost sales	
	Follow-up	Prevention	

*Source:* Group of Experts based on TRB/NCHRP report N. 755 and ERA Implementation Guidance on Common Safety Indicators (CSIs).

43. Where it is difficult for a country to assure regular accident cost data collection, the Group of Experts recommends to determine unit of different types of level crossing accident from a sample of accident reports and apply them for a rough estimation of annual costs of level crossing accidents.

44. The proxy costs can be also determined using methodologies such as for example Developing Harmonized European Approaches for Transport Costing and Project Assessment (see deliverable 5, Proposal for Harmonized Guidelines: <http://heatco.ier.uni-stuttgart.de/>). List values can be also consulted in the ERA Implementation Guidance for CSIs available at [http://www.era.europa.eu/Document-Register/Documents/ERA%20Guidance\\_for\\_Use\\_of\\_CSIs\\_ERA-GUI-02-2015.pdf](http://www.era.europa.eu/Document-Register/Documents/ERA%20Guidance_for_Use_of_CSIs_ERA-GUI-02-2015.pdf).

## **D. Prevailing legislation for ensuring safety at level crossings**

### **Assessment**

45. Domestic legal frameworks play a critical role in the design, operation and management of level crossings. They establish how and by whom level crossings are managed and used. The frameworks also determine the level of risk as set by decision makers. They do so by assigning a variety of standards and prerogatives whose implementation is needed to create a level crossing characterized by a certain level of

safety. A more stringent design or more effective management – if required by domestic legislation – induces safer behaviour which in turn is expected to reduce the number of fatalities and injuries at level crossings. Finally, in the states which are Contracting Parties to the 1949 Convention on Road Traffic, 1949 Protocol on Road Signs and Signals, 1968 Convention on Road Traffic or 1968 Convention on Road Signs and Signals (all of which contain a number of level crossing safety provisions), domestic legislation must be in conformity with those international legal instruments.

46. Using a survey, the Group of Experts assessed prevailing national legislation and/or legal arrangements at level crossings in order to identify good practices as well as gaps in the national and international legal frameworks (in particular related to conventions on road traffic and on road signs and signals).

47. The survey shows that in about two-thirds of responding countries the national legislation assigns a joint – to both rail and road managers - legal responsibility for managing level crossings while in one-third responding countries a single body is responsible for safety at level crossings.

48. Domestic legislation also assigns clear responsibility for maintenance and safety at level crossings (80 per cent of survey respondents). In contrast, only one in five survey respondents indicated that their national legislation regulated the reimbursement of costs due to an accident at level crossings.

49. According to survey respondents, a typical domestic legislation calls for matching the type of a level crossing with the specific in-situ conditions (e.g. topography, traffic flows). While this is understandable, the Group of Experts noted that there are different requirements on protecting similar types of level crossings internationally.

50. In terms of use of traffic signs and signals as per the 1968 Convention on Road Signs and Signals, almost all responding countries reported using the traffic signs warning of the approach to a level crossing “with no gates” or “with gates” (signs A, 25, A, 26 a and A, 26 b of the Convention). Almost all (except three) survey respondents and Contracting Parties to the 1968 Convention use the St. Andrew’s cross or its alternative (signs A, 28 a, A, 28 b and A, 28 c) as required. It should be noted that the use of St. Andrew’s cross is mandatory at level crossings with no half gates or no gates (with minor exceptions). In addition, two respondents (not Contracting Parties) reported they do not use St. Andrew’s cross at all.

51. In addition to road signs, the road signals are also used to convey information to road users that traversing a level crossing is allowed, forbidden or that the signaling is out of order. While the red light signal is generally used to indicate danger (approaching trains), there are single or double lights allowed and specific features such as flashing or not, colour, intensity, duration are also stipulated. In some countries, white light signal is also used. These regulations show considerable differences between countries (Table 3). They are also largely allowed under the conventions on road traffic and on road signs and signals.

Table 3  
Signals used for allowing or forbidding traversing a level crossing

Country	Passage forbidden indication					Free passage indication			
	Constant red light	Flashing one red light	Flashing two red lights	Sound warning	Other	Constant white light	Flashing white light	No light (out of order)	Other
Belarus			X	X					X
Belgium			X	X			X		
Bulgaria			X	X			X	X	
Estonia	X		X	X			X	X	
France			X	X					
Georgia	X	X		X				X	
Germany	X	X		X					
Greece			X	X					
Hungary			X	X			X	X	
India					X				
Ireland			X	X					
Italy	X		X	X					
Lithuania			X	X			X	X	
Norway		X		X			X		
Poland			X	X					
Portugal	X	X		X					
Republic of Moldova		X		X			X		
Romania			X	X			X	X	
Russian Federation			X	X					
Spain			X	X					
Sweden			X	X			X		
Switzerland	X	X	X	X	X			X	X
Turkey	X	X	X	X					
United Kingdom			X	X					



52. In conclusion, the Group of Experts found that many countries appear to have in place legislative framework for design, operation and management of level crossings. At the same time, the Group believed that the legislative solutions chosen may not be always the most effective ones. For example, addressing conflicting interest of road and rail users at level crossings may not be effectively done if by law only one - rail or road - party is responsible for managing safety at level crossings.

53. The Group noted that only few responding countries have legal provisions in place which enable to claim reimbursement of property damage and other costs incurred in level crossing accidents.

54. The Group also concluded that it is for the internal operational rules, standards and procedures, rather than for the international legal framework, to govern the protection at different types of level crossings, i.e., matching the in-situ conditions with the type of level crossings.

55. With regard to the signs and signals, the Group of Experts believed that the symbol used to indicate “gates” in sign A, 25 a might not be recognized as indicating the approach to gate (barrier) while the symbol to indicate “no gates” in signs A, 26 which uses an old fashioned symbol of a steam locomotive might also not be well recognized. The Group noted, however, that the 1968 Convention on Road Signs and Signals (Article 8, para.1) allows modifications of the prescribed symbols (where necessary) as long these modifications do not alter the symbol’s “essential characteristics”. As such, the Convention provides a certain built-in degree of flexibility without the necessity of formal amendment.

56. The Group also concluded that the international conventions are lacking important provisions to instruct necessary user behavior. The Group believed that an international sign is needed to encourage road drivers to break through the barriers when trapped at a level crossing.

57. The Group also believed that international rules are needed prescribing the use of level crossings by vulnerable road users such as cyclists and pedestrians. There is also a need for guidance for road traffic calming and road traffic signage systems at passive and open level crossings. Such systems should slow down road traffic and focus drivers' attention on the railway hazard ahead. At crossings where users are required to stop and look both ways before crossing, this should be made explicit.

### **Recommendations**

58. The Group of Experts agrees that countries should learn from each other and consider solutions implemented in other countries. To this end, the Group of Experts recommends that countries should seek to provide an effective framework for the management of safety at level crossings, under which both road and rail parties and other relevant parties work together, if not done so yet. Countries that have not put in place legislation allowing claims for reimbursement of costs from accidents should consider solutions from countries having implemented such legislation.

59. The Group of Experts also recommends that internal operational rules, standards and procedures should govern the protection of different types of level crossings. The Group recommends that the decision on the protection level should be a function of a risk analysis and available resources and that it should be the domain of railway infrastructure managers.

60. With regard to the international legal frameworks for level crossings, the Group of Experts recommends that the international convention should be scrutinized to understand whether provisions pertaining to road marking, signaling and signage are sufficient, complete and effective or whether they should be improved. The Group of Experts, as minimum, recommends that a sign for breaking gates when trapped between them should

be introduced into the 1968 Convention on Road Sign and Signals or the Consolidated Resolution on Road Signs and Signals.

## **E. Use of management techniques including risk management to prevent unsafe conditions at level crossings**

### **Assessment**

61. The Group of Experts assessed – by means of a survey – the different management techniques used in UNECE members and other selected countries aimed at improving safety performance at level crossings.

62. The Group found that when closure of level crossings or grade separation is not possible, countries apply widely the traditional approach to enhancing safety i.e. upgrading the type of protection. The priority of upgrade is often decided based on the accident history or on technical rail aspects and subject to availability of budget.

63. Countries also rely on general education and national awareness or segmented and targeted awareness campaigns for preventing unsafe conditions at level crossings.

#### **Box 2: Handling of risk at level crossings**

As a result of a fatal accident at Elsenham level crossing, United Kingdom of Great Britain and Northern Ireland Network Rail adopted a major change to the way it handled a level crossing risk. The company created the position of a level crossing manager, who primarily has a safety role, but also manages minor maintenance and all the inspection of level crossings. Each level crossing manager is assigned a group of level crossings, and the inspections are used to highlight safety or maintenance issues that are found on these inspections. This has enabled the scope of risk to be well understood at all of Network Rail's approximately 6,000 level crossings. The level crossing managers are always consulted as stakeholders when changes to level crossings are planned. The result of creating the Level Crossing Manager positions is that significant improvements of safety of level crossings have been achieved, the risk profile is now better understood, and the users of level crossings have assurance that their interests are now taken into account.

64. Some countries, to enhance safety, (e.g. Portugal or United Kingdom) have implemented risk management at level crossings as a management technique. Typically the risk management process consists of four steps and several sub-steps:

- (i) "Planning step" which includes physical examination, risk analysis and planning and prioritization of corrective action,
- (ii) "Doing step" which includes implementation of corrective action,
- (iii) "Checking step" which includes monitoring of performance, and
- (iv) "Acting step" which includes research and development for improvement.

65. During the first step all relevant data on each of level crossing are collected. There might be as many as 100 various types of data for each level crossing. The data are combined with railway operation parameters and evaluated from the risk perspective. This is usually done with specific software based on algorithms tailored to a country-specific situation. This step produces an estimate of risk for an accident to occur and its potential consequences (measured as probability for an accident to happen during a calendar year and a fatality and weighted injury during a calendar year) for each level crossing. The risk estimation and potential consequence measurements allow to rank level crossings. In this step, studies are also made to work out solutions for reducing risk usually applying cost/benefit analysis. The solutions are subsequently implemented in the next, second step,

subject to budgetary constraints. The solutions might be in the field of engineering, which may also be a closure or an upgrade of a level crossing, of education and training or some type of enforcement measures. In the third step, the implementation of solutions is monitored. Finally, in the fourth step, research is done to identify other potential improvements.

66. These four steps constitute a cycle with a new cycle starting when the previous has been completed. The next cycle automatically shows how effective in terms of risk reduction were the measures that had been implemented in the previous cycle.

67. The Group of Experts appreciated the application of risk management for level crossings in a number of countries. The Group believed that a systematic evaluation of risks and improvement of safety by eliminating the highest risks can deliver best results. At the same time, the Group of Experts noted challenges preventing countries from applying risk management for level crossings, among them, incomplete or unknown data sets around level crossings, lack of consistent validation procedures, general knowledge gaps, for example, on including user behavioral aspects into risk evaluation formulas.

### **Recommendations**

68. The Group of Experts agrees that exchange between countries on the application of risk management for level crossings should intensify and experience and good practice should be shared.

69. The Group recommends that consistent risk assessment and evaluation procedures be developed at international level to facilitate future national implementation. The Group believes that international cooperation to develop a shared tool would be a significant step forward into measuring comparative risk and safety performance within and between different authorities and states.

70. The Group of Experts also recommends that standardized training and competence for staff involved in the risk management for level crossing is developed at international level.

71. The Group further recommends that infrastructure managers and responsible authorities measure and model risk at each individual crossing to establish risk and investment priorities. They should also specify a frequency for assessments of risk at individual crossings and this to be based on risk. They need to collect key input data, such as pedestrian and vehicle usage of crossings using automatic tools or structured expert judgement. Finally, they should develop a risk model for level crossings.

## **F. Use of enforcement to prevent unsafe conditions at level crossings**

### **Assessment**

72. The Group of Experts assessed - by conducting a survey - the use of enforcement by UNECE members and other selected countries to ensure safer level crossing for road users.

73. The survey shows that 18 of 24 responding countries carry out some enforcement activities vis-à-vis behavior of road users at level crossings and five countries (Estonia, Georgia, Norway, Spain and Sweden) do not.

74. The enforcement activities are carried out according to legislation in force. All responding countries informed that they have domestic laws that relate to road user behaviour at level crossings. In particular, regulations covering motor vehicle drivers at public road level crossings exist in all countries. The regulations covering pedestrians at public level crossings exist in many but not all the responding countries. For example, this

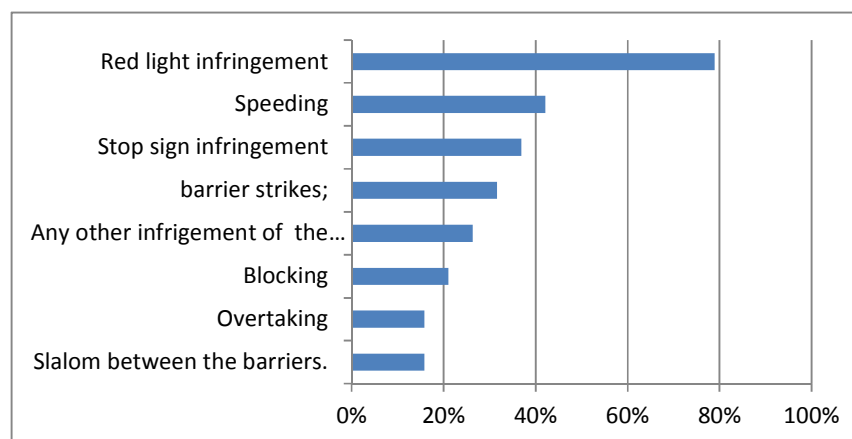
is not the case in the United Kingdom where the applicable regulations do not apply to pedestrians, which creates a weakness for enforcing a proper use of level crossings by pedestrians.

75. Domestic legislation for private level crossings is found inconsistent and fragmented in countries where private level crossings exist (for example in the United Kingdom). In some countries (for example in France and Spain) an agreement or a contract is signed between the railway company and the owner to govern the use of the level crossing.

76. The responding countries informed on the various types of violations which are enforced. The most enforced violation seems to be red light infringement followed by speeding at level crossings and not respecting the stop sign (Figure 16).

Figure 16

**Types of violations enforced, UNECE countries and other selected countries**



Source: UNECE secretariat survey, UNECE secretariat calculations.

Note: 100% means type of violation enforced by all responding countries applying enforcement.

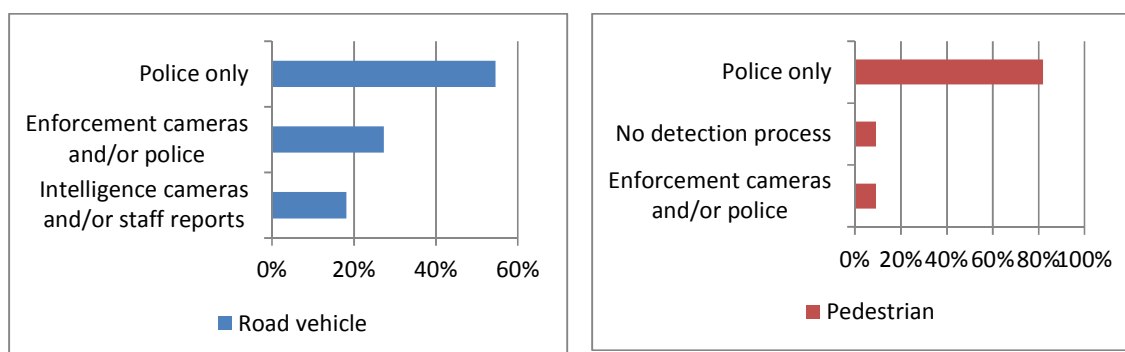
77. All responding countries stated that the police were responsible for enforcement of public road level crossings, with one country stating that the infrastructure owner also had some responsibility for enforcement on public road level crossings together with the police (the term 'police' included national, regional or railway police).

78. There is much more variation with regard to enforcement at private road level crossings. The infrastructure owner is expected to assume a greater level of responsibility for enforcement at private road level crossings compared to public road level crossings.

79. The prevailing enforcement method seems to be detection of violation by the police, based on responses received for both road vehicle violations as well as for pedestrian violations at public level crossings (Figure 17).

Figure 17

**Detection methods at public level crossings, in per cent, UNECE countries and other selected countries**

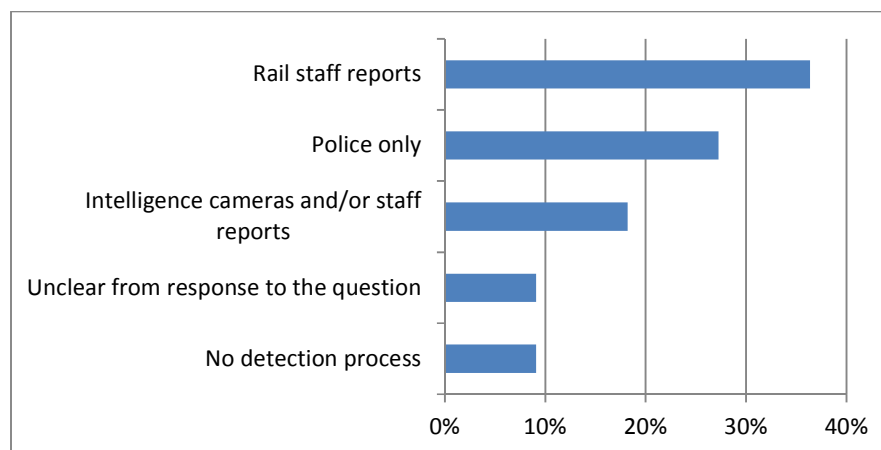


Source: UNECE sec survey, UNECE secretariat calculations.

80. For private level crossings, a relatively greater focus is placed on rail staff while some responding countries have no method of detecting violations (Figure 18)

Figure 18

**Detection methods at private level crossings, in per cent, UNECE countries and other selected countries**



Source: UNECE sec survey, UNECE secretariat calculations.

81. The responding countries informed that the detection of violations is a challenge. The use of police officers in enforcement activities is labour intensive, expensive and the police do not appear to attach a great priority to enforcing safe user behaviour at level crossings. Cost, resource constraints and other practicalities means that 24 hour, 7 days per week enforcement work could never be provided by the police. Detection of violations through the police is therefore only sporadic and dependent on resources and tasking commitments.

82. However, the development and use of technology to support enforcement is growing. For example, enforcement cameras are being introduced in some UNECE countries. However, even in those countries, cameras are only placed at a tiny proportion of level crossings. For example, in United Kingdom, there were 16 mobile safety vehicles and 16 operational fixed enforcement cameras. This provided the potential to detect violations at 32 level crossings out of some 1,500 public road crossings (two per cent at a given point

of time). In addition, the use of cameras is challenging in the context of data protection issues and the right to privacy, especially with surveillance in situ cameras. Placement of detection technology is often decided on the case by case basis. Typically, enforcement authorities decide to deploy detection technology at the level crossings that have had accident history or on a basis of a risk assessment or structured expert judgement.

83. While the detection technology can be prone to vandalism or theft, records show little vandalism or theft of devices placed in urban locations and installed at heights well above street levels.

84. In France, records show that detection technology has an impact on user behaviour and contributes to reducing violations at level crossings. The analysis done in France has shown that violations usually happen in the first four seconds from the moment the warning equipment is activated.

85. As for punitive measures, the most widely used punishment are fixed penalty charges (fines) and demerit points on driving permit or loss of it for road vehicle drivers. The most dangerous can lead to prison sentences in two countries (Hungary and United Kingdom). Two countries use driver re-education programmes (Spain and United Kingdom). Interestingly, the abuse of safety protocols at private crossings can lead to removal of access rights in France and Spain.

86. The Group of Experts found that countries have introduced laws governing the road user behaviour at level crossings, in particular regulations prescribing the necessary behaviour for drivers of motor vehicles. In many countries the regulations also cover pedestrian obligations at public level crossings. The legislation that governs private level crossings has been found to be inconsistent and fragmented.

87. The Group of Experts noted that most countries rely entirely on police workforce for detection of violations at level crossings. Automatic enforcement is still relatively new and is not used to the extent it could be. Even in the countries that have access to detection technology, it is mainly the police force that is responsible for detection of offences. Inevitably, the police cannot provide sufficient enforcement coverage and deterrence to potential violators of law among road users. The automatic law enforcement technologies could be used to effectively complement the traditional enforcement techniques.

88. At the same time, the Group of Experts acknowledged the fact that there has been very little analysis and evaluation carried out into the effect of enforcement technology on user behaviour (except in France). Such analysis is needed in order to define how much risk reduction enforcement can achieve – availability of cameras to deter users from violations at level crossings – and how it can be optimized. This is necessary in order to provide the basis for the safety case/business case for member countries investing in camera detection technology. This will inform whether there is a true potential for a wider application of technology throughout countries.

### **Recommendations**

89. The Group of Experts agrees that countries should learn from each other and consider solutions implemented in other countries. In this context, the Group of Experts recommends to countries lacking a regulatory framework for private level crossings to optimize it based on existing good practices, including by increasing enforcement powers for infrastructure managers.

90. As far as the roll out of violation detection technology is concerned, the Group of Experts agrees that more assessment of the effect of enforcement technology on user behavior is needed. To this end, the Group of Experts recommends countries carry out a joint project that would evaluate the effects of violation detection technology on user

behavior. Such a project should include before/after benchmarking exercises to quantify whether violations and risk are reduced once detection technology has been installed at level crossings, if so, by how much, and whether it has a beneficial effect in the long term.

91. For countries interested in pursuing development of violation detection technology, the Group of Experts recommends that responsible authorities work on developing systems for the identification of pedestrians or cyclists when they are violating level crossing rules. They could further be complemented by a detection system for identification of motor vehicles by their number plates when their drivers violate level crossing rules.

92. The Group of Experts further recommends that national partnerships between the railway infrastructure manager, police authorities and insurance companies are established with the aim to offer violation prevention training for users having committed them. Such training should be made compulsory supplementing any punitive measures foreseen by the national legislation. Moreover, motor vehicle insurance companies should be encouraged, based on demerit points, to provide insurance premium policies that would induce responsible and safe behavior of motor vehicle drivers at level crossings.

93. As far as pedestrians or cyclists are concerned, the Group of Experts recommends that national legislation establishes to impose punitive measures on their violations of level crossing rules on par with those imposed on motor-vehicles users.

## **G. Education for preventing unsafe conditions at level crossings**

### **Assessment**

94. The Group of Experts examined the use of education programmes by conducting a survey in UNECE members and other selected countries.

95. The responses show that in the majority of countries there are no education programmes developed to prevent unsafe conditions at level crossings. Only two countries (Hungary and Germany) informed about specific education programmes launched by rail operators.

96. In a number of countries there are level crossing safety awareness raising events, e.g. for school children (Russian Federation), for kindergarten children (Norway) or children in general (Belgium). In some countries (Poland) information material especially for children is distributed to raise awareness about proper safety behavior at level crossings. Typically, there are general campaigns in countries to sensitize about the dangers of level crossings to general public (Belgium, Germany, Portugal and United Kingdom) or dedicated events are organized on the occasions of the national campaigns but also during the International Level Crossing Awareness Day (ILCAD)<sup>5</sup> in France, Lithuania and many other countries in Europe and far beyond (40 countries on all continents participated in ILCAD 2016).

---

<sup>5</sup> ILCAD is a worldwide event to raise public awareness about the dangers at level crossings and was created on the basis of other awareness campaigns that already existed in a number of countries such as the United States, Canada, Australia and New Zealand as well as several countries in Europe. Those countries simply wished to consolidate their efforts and celebrate their achievements during the course of one day. ILCAD that has been spearheaded by the International Union of Railways (UIC) since 2009 is a joint commitment of different sectors: rail, road and many others and has been supported by different institutions since then: European Union, European Union Agency for railways, European Transport Safety Council, International Road Transport Union (IRU) and UNECE. For more information, visit [www.ilcad.org](http://www.ilcad.org).

97. In some countries (United Kingdom) user guidance is developed and updated to guide specific users (pedestrians, vehicle drivers, cyclist, horse riders) on the proper use of level crossings. In other countries (Switzerland), videos are produced to sensitize about level crossing dangers.

98. In one country (Ireland), the railway infrastructure manager has been seeking to develop an educational strategy, concentrating on users of passive level crossings. For this purpose, crossings were visited, discussions were held with the crossings' users to understand what should be a targeted education programme. In some other countries (India), international partners were searched to develop education programme on safety of level crossings.

99. Turkey also reported that safety of level crossing is given attention during driver training for obtaining driving permits. Some others (e.g. Belgium) informed of media campaigns for professional truck drivers.

### Box 3. Level Crossing Safety flyers

The International Union of Railways (UIC), the International Road Transport Union (IRU) and Operation Lifesaver Estonia (OLE) published three Level Crossing Safety flyers on 3 May 2016 to raise awareness of professional drivers (of taxi, trucks, bus/coach) about safety at level crossing and by this reduce related accidents at this key interface between road and rail infrastructure. They are available in 12 languages and have been used by ILCAD partners during specific awareness actions, visit: <http://www.ilcad.org/LC-Safety-Tips.html>



Example of the flyer

100. The Group of Experts agreed that sensitizing the general public as well as specific user groups about dangers of level crossings is important. At the same time, the Group believed that a better safety impact is achieved when education tools are targeted to specific users. The Group also agreed that more research is needed to better understand the safety impacts through education.



### Recommendations

101. The Group of Experts recommends that railway and road managers as well as other relevant authorities work together at a national level to develop targeted level crossing safety campaigns and education programmes, including for children of school age and specific user groups such as e.g. corporate users. In this regard, the national authorities should develop a broad range of tools such as digital tools, site visits and peer-to-peer learning. They should also work closely with their counterparts from other countries to exchange experience, knowledge and lessons learned in developing level crossing safety campaigns as well as specific education programmes. An establishment of an international forum for sharing good educational practice would be very helpful.

102. The Group of Expert also recommends to introduce specific training modules on the safe use of level crossing to be part of curriculum during training for driving permits and, to this end, establish partnerships with driving schools.

103. The Group of Experts further recommends to develop methods of measuring the effectiveness of educational tools, campaigns and programmes. The methods of measurement could be discussed and possibly refined in an international forum.

## H. Analysis of human factors to prevent unsafe conditions at level crossings

### Assessment

104. Human factors is concerned with the application of what we know about people, their abilities, characteristics, and limitations to the design of equipment they use, environments in which they function, and jobs they perform<sup>6</sup>. This discipline on human factors with a special focus on the behaviour of traffic participants at level crossings – vehicles as well as vulnerable road users – is of high importance. It provides an explanatory framework for the occurrence of accidents and subsequently identifies measures to increase safety at level crossings.

105. By conducting a survey, the Group of Experts assessed the attention, concerns and solutions of UNECE members and other selected countries in the area of human factor analysis.

106. The results of the survey show that all 24 responding countries recognize human factors as a main cause behind accidents at level crossings. Countries often refer to road users' error and lack of risk awareness.

107. Two-thirds of the responding countries informed that they have a range of solutions and/or creative and innovative countermeasures in place to solve the human-factors driven problems. These countries refer mainly to awareness campaigns, but also to established engineering and technological solutions such as level-crossings closures and installation of obstacle detection devices on trains or the presence of the police. Despite the fact that some of the countermeasures can be effective, they are often costly when applied to all level crossings and may not address human perception or attention issues. One-third of those responding informed of not possessing any solutions to handling human factor challenges at level crossings.

108. A closer look into the solutions reveals that awareness campaigns are of general nature, are not level crossing specific and may not address specific causative human factors. The technical solutions have limited application due to financial inability to replace all level

<sup>6</sup> According to the definition of 'Human Factors and Ergonomics Society'

crossings with over- or underpasses or to install the state of art equipment to warn or detect the danger or to prevent from entering the level crossing when a train is approaching it. In other words, human factor challenges may be unique and often should be addressed by specific human factor countermeasures.

109. The outcomes of accident investigation reports of (independent) accident investigation bodies of several member countries show that most of these reports rather focus on technical, procedural and legal areas. Items in such investigation templates concerning underlying causes on the side of the road user are lacking, therefore oversimplifications of causalities and human error are frequent.

**Box 4: Perception of waiting time at level crossings by various users**

The UK Network Rail reviewed, by commissioning a human factor study, the public's perception of warning time at "Miniature Stop Light" crossings and other crossings. The study was not able to come to any meaningful conclusion as to the maximum warning time that would be tolerated by the public, but it did confirm that the patience of those interviewed varied considerably. The overall conclusion was that warning time should be minimised so as to match the expectation of the public.

110. Within the UNECE members few studies on human factors in the field of level crossing safety are known. Austria (ÖBB-Infra), United Kingdom (RSSB), Finland (VTT), Germany (DLR) and Israel (Cognito) have proven to establish knowledge and experience in this field. Nevertheless, the wide majority of respondents informed that neither do they possess nor currently conduct any research studies or in depth evaluations on human factors as causative factors in level crossing accidents.

111. The Group of Experts found that there seems to be little experience and good practice in UNECE members in terms of addressing specific causative human factors. It was further noted that none of the existing solutions and tools are knowledge or research based. They are usually technology focused and implemented based on a trial-and-error method and often do not consider road user behaviour in a sufficient manner. Furthermore, the effectiveness of such measures is usually not evaluated. The experts also believed that a distinction of different user groups (motorized road users, bicyclists, pedestrians) is essential to identify most suitable measures. Campaigns to raise awareness are found to have limited effect if of general nature rather than being dedicated to specific accident causative human factors at level crossings.

**Recommendations**

112. The Group of Experts agrees that human factors must be identified as a major issue in improving level crossing safety.

113. The Group of Experts also agrees that assessment and solutions to human factors issues are essential. Human factors which cause or contribute to accidents must be put at the heart of actions for improving safety at level crossings. To this end, the Group of Experts invites countries to engage in an in-depth analysis of human factors so that human factor based solutions are worked out, tested and evaluated, including those necessary for the safe design and operation of level crossings. It should also facilitate location-specific risk assessment to identify the reasons why slips, errors and violations might occur, so that the underlying systemic causes might be addressed.

114. In this context, the Group of Experts recommends that countries carry out a joint project that would lead to the development of a standardized toolbox for human factors analysis at level crossings. Such a toolbox should standardize the assessment of level crossing accidents in terms of human factors. Above all, the investigation of causative human factors should be mandatory for accident investigation bodies and be supported with

human factors templates for accident analyses to enable adequate conclusions and derive appropriate countermeasures. The Group of Experts encourages countries to include such a standardized human-factors analysis tool within their accident investigation report template.

115. The Group of Experts also invites countries to strengthen the expertise on human factors, in particular on investigation analysis as well as on research for cost-effective solutions for addressing human factors. It recommends to determine specific user groups and consider their different characteristic features. It recommends focusing on empirically based human factors criteria when developing technological solutions for improving safety at level crossings and the sharing of knowledge and good practice. It suggests establishing solution evaluation criteria to understand if improvements to safety have been achieved.

116. The Group of Experts recommends that an international database be developed containing links to research reports and excerpts from investigation reports, in particular, on human factors analyses. This can support the research for cost-effective human factors solutions. Such a database could be managed by an international forum dealing with safety of level crossings, if such a forum is established.

## **I. Level crossing infrastructure and technology to prevent unsafe conditions at level crossings**

### **Assessment**

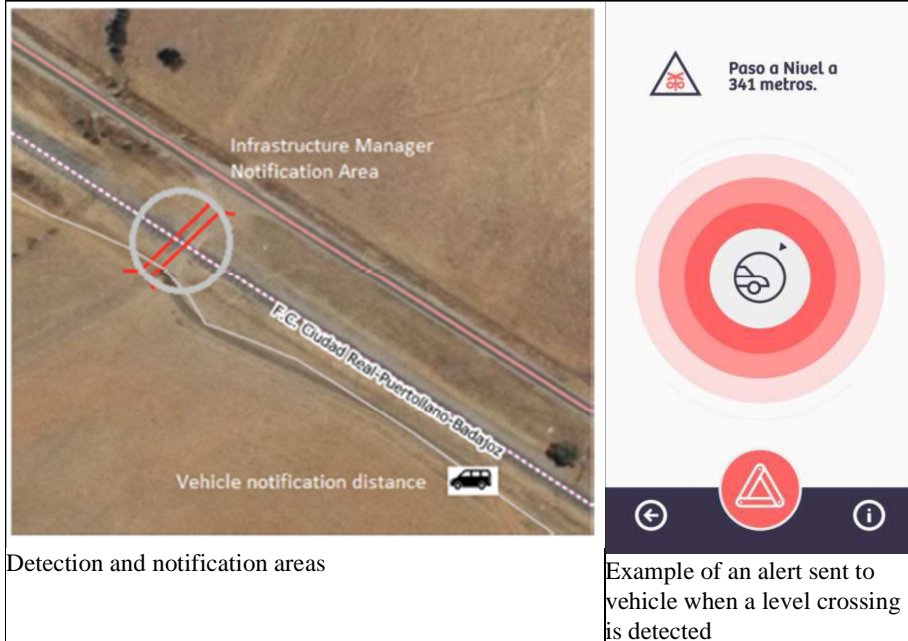
117. The Group of Experts reviewed – by conducting a survey – the areas of level crossing infrastructure and technology in UNECE members and other selected countries.

118. The responses to the survey show that the warning lights, half and/or full gates (barriers) are commonly used at active level crossings. Responding countries also use, though to a lower degree, LED lighting, rumble stripes and second train warnings. They also use other arrangements such as specific design features for pedestrians and cyclists (zigzag systems or small barriers in Belgium).

119. The responding countries also use technologies to detect trains such as track circuit, axle counters, mechanical or electronic treadles. There are also systems in place to provide indication of rail track clearance. Countries use central train control systems and/or intermittent train control systems. There are also systems, based on magnetic sensors built in the road, to alert road vehicle users about approaching a level crossing. GPS technology has been used for improved information on train positions and communications to train and motor vehicle drivers.

#### Box 5: Level crossings and information systems

Spain is working on a project using geo-positioning in real time of all road and rail vehicles to provide danger warning notification to drivers and infrastructure managers. The notification is sent to mobile phones as text and audio message and, e.g., for road vehicle drivers, it alerts them on approaching a level crossing.



Detection and notification areas

Example of an alert sent to vehicle when a level crossing is detected

In the project, the system aims to detect a road vehicle blocking a level crossing and in this case send an alert to infrastructure managers and rail vehicle drivers.

The project is led by a partnership of Spanish Directorate General for Traffic (DGT), ALSA Company (a large bus and coach company) and INSPIDE consultants. A Comobity mobile application was developed by DGT in this project by the means of which alerts are received on phones. For more information contact DGT at [sgmovilidad@dgt.es](mailto:sgmovilidad@dgt.es).

120. New types of audible warnings, gates (barriers) and gate (barrier) machines and improvements to the materials used to pave surfaces and innovations to aid installation and maintenance have also realized greater efficiencies.

121. There is also technology to specifically assist pedestrians using level crossings. It is largely confined to infrastructure based train detection systems providing an audible or visual warning at footpath crossings. Some countries separate pedestrians from motor

vehicles by providing separate gates (barriers) and walkways to traverse the crossing. The use of lighting to mark paths and walkways is also common.

122. However, with funding limited and the consequences of an accident with a pedestrian being borne solely by the pedestrian, technology development has been largely focused on level crossings and solutions where the consequence of an accident and the possibility of derailing a train due to conflict with a vehicle, is greatest. Therefore, the numbers of crossings with no technology at all is high. This includes locations where trains frequently travel up to 160 km/h and sometimes at locations with trains reaching speeds of 200 km/h. This includes crossings that are used by the most vulnerable groups in society such as children or the elderly and in all types of weather and light conditions where the burden of making the decision of when it is safe to cross is theirs.

123. In addition, there are also technical enforcement systems in use installed at active level crossings. Some of them provide intelligence only and are not used directly for enforcement. In this case, they are used by infrastructure managers and police to identify problem locations prior to deploying police officers or dedicated enforcement cameras. Some use motion sensors to commence recording while some are on continuous recording loops.

124. Also, there are other dedicated enforcement systems that are to provide still or moving image of the infringement making it unlikely that the enforcement action will be challenged by a third party. These systems activate themselves when a train approaches level crossing and may use one of different solutions for detecting violation, e.g. radar, ground induction loops, video analytics or motion sensors.

125. Despite emergence of new technological solutions, the Group of Experts agreed that the look and feel of level crossings has not changed much in the last few decades. The life-costs of active protection layouts and of the technological solutions are often too high to be widely applied, especially at low risk active or passive level crossings. Moreover, the prevailing technological solutions are applied at rail side while there is comparably little done regarding road side technological solutions.

**Box 6: Lifetime costs of level crossings** (investment and operations)

Overhead costs:

- Administration, procurement, regulatory framework;
- General planning (keep the crossing, increase the protection, remove the crossing);
- Customer Service (Error reports, press, education, enforcement).

Cost of increasing protection, improving a level crossing, or removing it:

- Design work (road design, signaling);
- Land purchase;
- Components (signal components, road surface slabs);
- Electricity supply and telecommunication installation
- Construction works (road construction work, ducting, raising poles, barriers, fences);
- Install (or remove) road and rail signaling system;
- Inspection (road, signaling) and approval process.

Costs of level crossing usage:

- Maintenance (Inspections, preventive maintenance, corrective maintenance);
- Simple modification (e.g. Add an extra signal including inspection and approval):

126. The cost and time required to develop and approve new technological solutions that meet industry standards and achieve the safety integrity levels often required, means a strong business case is necessary for most responsible authorities to justify and authorize such investment. This is a constant challenge in the development of technological solutions for pedestrians and other users of level crossings and is why the methods used to detect trains and provide the audible or visual outputs are still fairly traditional and primarily designed for road vehicle drivers.

127. Safety cases and the high levels of integrity required of train detection systems add a significant level of cost, which often means that an ideal of a low cost solution, suitable for many different types of crossing with lower levels of risk and usage, is unachievable. This creates a real difference in the application of technology and a stark contrast between crossings used by vehicles and those used only by pedestrians, which often rely only on the pedestrian using their own sensory perception to detect trains and to decide if it is safe to cross.

128. The increased demand for rail means that infrastructure managers face challenges of increasing capacity of their network and adding to the timetable and improving journey times for passengers. This often requires more trains and or faster trains. Enhancements to infrastructure have to properly consider the impact on level crossing users and particularly the most vulnerable user groups, who may be using unprotected passive crossings on relatively high speed lines with high numbers of trains without any technology to assist them.

129. For crossings used by road vehicles, an additional challenge is to reduce road congestion and pollution as well as to reduce journey times and meet the increased demand at both the road and rail sides. Currently, more trains will often mean longer waiting times and longer road closure times. This creates a significant issue and one where traffic planning and management technology is required to achieve an optimal solution, which may necessitate road traffic diversion or rerouting, or grade separation.

130. Investment in technology to assist vehicle drivers is far in advance of some of the infrastructure that will be used by automated and autonomous vehicles. Similar to the historical separate evolution of road and rail networks in many countries, the rate and pace of change of the vehicle is far in advance of parts of the road rail interface that it will use. Intelligent infrastructure needs to be developed at locations where road and rail meet.

131. The opportunity to plan how level crossings and their users can better use technology now and in the future is something that should be taken advantage of and considered as part of a more rounded approach to transport networks.

### **Recommendations**

132. The Group of Experts agrees that the technology for road-rail interface does not seem to be advancing at the satisfactory pace, especially for cost-effective technological solutions that would be also suitable for passive level crossings. To change this situation, the Group of Expert believes that a joint vision of what future technology, the next generation level crossings for pedestrian and vehicle usage, minimising the opportunities for human errors and deliberate violations, may look like and a supporting implementation road map may help change this unsatisfactory situation.

133. The Group of Experts invites countries to establish a joint, long term vision and a supporting roadmap for technology development for level crossings. It recommends countries to collaborate on implementing the roadmap once established and, to that end, to undertake multinational technology development projects that would encompass solution development, testing, evaluation and approvals.

134. The Group of Experts also recommends that railway and road managers work together to establish benchmarks for developing innovative level crossing solutions and new concepts for level crossing infrastructure design, among them, cost-effective solutions specifically for pedestrian crossings, as well as solutions aimed at more automated vehicles, allowing a future computer driver to use level crossings in a safe way.

135. For any new solution, the Group of Experts recommends developing evaluation criteria for assessing the effectiveness of the solution. Such criteria should allow to specifically establish the level of improvement achieved (safety level before and after implementation) and its long term benefits.

## **Part two**

### **Strategic framework for improving safety at level crossings**

#### **I. Background**

136. Despite efforts to make intersections between road and railway tracks safer, accidents at level crossing continue to occur. These accidents—while not numerous—frequently have grave consequences. The risk of dying or being severely injured as a result of an accident at a level crossing is several times higher than in any other road traffic accident. Even if fatalities or serious injuries do not occur, bills to pay for repairs to infrastructure and foregone revenues due to disruption and delays of services are significant.

#### **II. A Vision for Governments**

137. An accident at level crossings is very likely to have severe consequences. As there are only minimal chances for a road user to survive such an accident or not to be seriously injured in it, any accident at level crossing is one accident too many.

138. Governments should thus, seek to prevent accidents at level crossings by striving to achieve ‘vision zero’ – no loss of life, no serious injuries, and also minimal infrastructure damage, revenue loss, disruptions and delays.

#### **III. Strategic framework**

139. Governments should engage in achieving the ‘vision zero’ by implementing a safe system approach for level crossings. This requires various entities at a national level – those responsible for road user education and training, enforcement of rules, level crossing design and operations – to engage with each other to undertake coordinated actions in a systematic manner to enhance safety at level crossings. The objective should be to deliver appropriate road user specific education, training and enforcement solutions and introduce appropriate level crossing specific engineering solutions. The objective should also be to reduce the number of level crossings.

##### **A. A systems approach**

140. In many safety critical domains, safety has been improved by the application of contemporary human error models and management methods. In road safety, however, the common strategic approach has mainly been built on the view that individual road users are solely responsible when crashes occur and countermeasures have consequently been aimed at changing the behaviour of the road user. This approach is however slowly shifting and there is a growing understanding that the strategies must be based on human factors principles. This is in recognition that the majority of accidents are results of unintentional hazardous behaviour of road users.

141. The human factors discipline treats human error as a systems failure, rather than solely an individual’s failure. It considers the interactions among humans and between humans and technology within a system. It considers the presence of system wide latent conditions and their role in shaping the context in which operators make errors. Therefore, human errors are no longer seen as the primary cause of accidents. Instead, they are considered as a consequence of latent failures created by decisions and actions within the



broader organizational, social or political system in which processes or operations take place (e.g. government, local authorities, organizations/companies and their different management levels). The systems approach appears to be dominant in many safety critical domains where it is often denoted as Human Factors or Man, Technology and Organization.

142. Accidents occur when components of a system interact with each other and these interactions are not always possible to predict because of their complexity. Therefore, systems theory provides the theoretical foundation for systems engineering, which views each system as an integrated whole even if it is composed of diverse individual and specialized components.

143. The optimization of individual components or subsystems in a systems theory, in general, will not lead to a system optimum. Improvement of a particular subsystem may in fact worsen the overall system performance because of complex, non-linear actions among the components.

## **B. The level crossing as a complex socio-technical system**

144. Analyses of the road system from a complexity point of view have concluded that roads were complex in nature due to the diverse physical elements such as road users, vehicles and infrastructure components, and the many interactions between road users and vehicles and between vehicles and infrastructure. The randomness of interactions between components within the system is evident, even with the presence of road rules. Finally, the road system is open to the environment, and is largely subject to road user behaviour, which can be highly variable. The influence of the rail environment at level crossings provides further complexity, both in relation to the interactions between the physical components, and in terms of the coordination required of various organizations to manage the risks to safety at these specific intersections.

## **C. Safe System Approach**

145. A Safe System Approach is a pro-active, forward-looking approach to road safety that constitutes a departure from traditional ways of addressing safety on roads and hence at level crossings. The Safe System principles acknowledge that people make mistakes in traffic and there are known limits to the capacity of the human body to absorb kinetic energy before harm occurs.

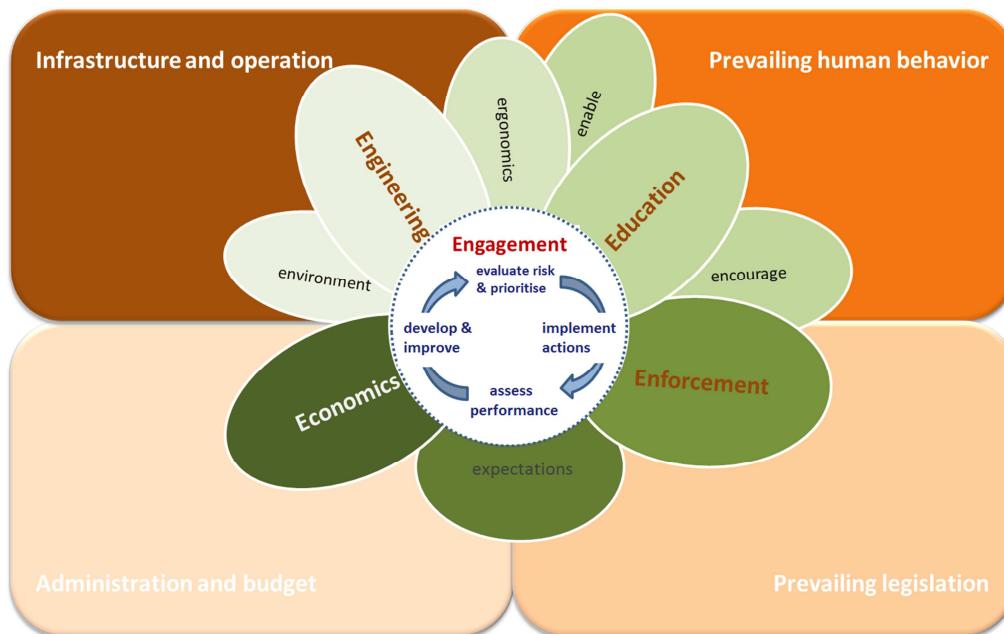
146. The Safe System Approach requires understanding and managing the complex and dynamic interaction between operating speeds, vehicles, road infrastructure and road user behaviour in a holistic way. The aim is to build in resilience, by linking the individual components of the system with each other for a greater overall safety effect, where other components prevent serious injuries even when one of the components has failed.

147. In a Safe System, road users bear the responsibility to obey traffic rules and they are expected to use roads with due care for safety. Those responsible for designing, building and operating the road system (the “system designers”) must ensure that it encourages and supports safe use, addresses inherent safety risks, anticipates errors that users will make and guarantees they do not result in serious harm. A safe and sustainable speed management and limit system that sets controls on the interaction between vehicles, users and road infrastructure is a key feature of a Safe System.

148. Within the context of a Safe System, a specific Safe System Approach for Level Crossings (SSALC) is adopted taking into consideration the five key elements

(Engagement, Education, Engineering, Enforcement and Economics) typically used to help enhance the safety performance at level crossings (Figure 19).

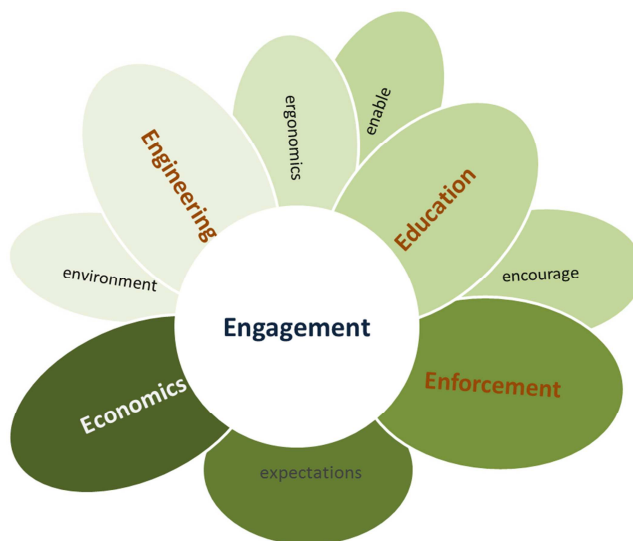
Figure 19  
**Safety System Approach**



Source: UNECE secretariat based on a scheme from Ireland's Commission for Railway Regulation.

149. SSALC encompasses three key action spaces for improving safety at level crossings, namely Engineering, Education and Enforcement, within the context of Engagement and available Economic resources (Figure 20).

Figure 20  
**Safety System Approach, Action Spaces**



Source: UNECE secretariat based on scheme from Ireland's Commission for Railway Regulation.

150. **Engineering** – includes actions to implement a known engineering solution at a specific level crossing and road and railway vehicles, or to undertake a research project aimed at working out new solutions for a specific type of level crossing. This can also include any relevant legislative or administrative intervention needed for an effective implementation of engineering solutions.

151. The engineering solution should **enable** the safe use of the level crossing by taking account of the physical **environment** of the level crossing and the prevailing human behaviour at the level crossing. This is done by applying **ergonomics** or human factors engineering, i.e. understanding how engineering may be deployed to modify the environment in a way that takes account of and positively influences user behaviour, thereby reducing the risk of human error.

152. The engineering solutions may be applicable to rail or road infrastructure or to road and rail vehicles and their operation. The elimination of a level crossing by installing a grade separated passage or roadway or merging passive level crossings to an active one are also engineering solutions.

153. **Education** – includes actions to conduct training based on existing training material, or to design and conduct tailored-made training for addressing a behavioural aspect of a specific group of users, including users of a particular level crossing. It may include training for stakeholders involved in the design and operation of level crossings and railway undertakings.

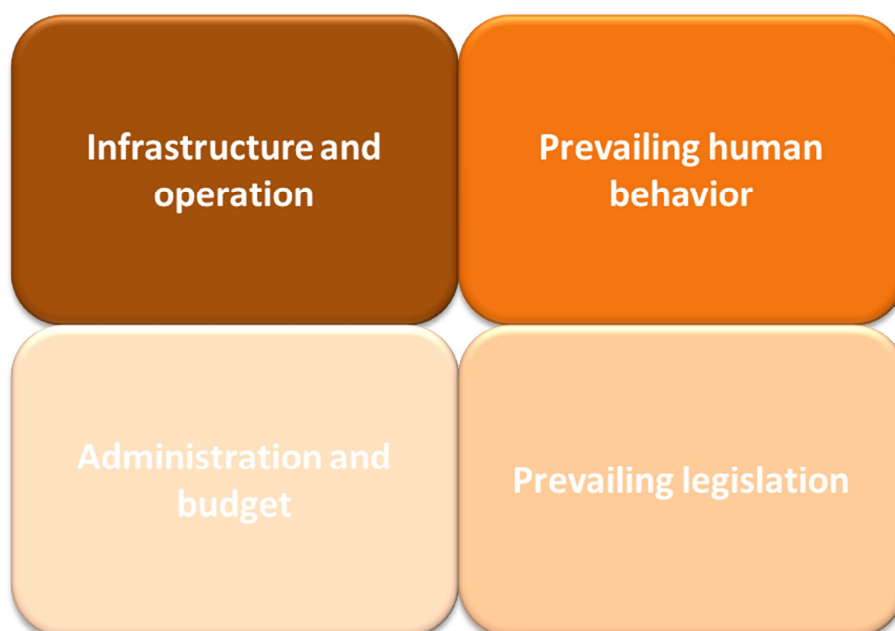
154. It may also include more general periodic intervention aimed at awareness raising about the consequences of incorrect behaviour at level crossings and thereby **encourage** users to act safely at level crossings. Any legislative or administrative intervention aimed at improving training implementation can also belong to this space.

155. **Enforcement** – includes actions to discourage unsafe behaviour while recognising the reasons for this unsafe behaviour, and developing complementary approaches to **encourage** safe behaviour and address underlying risk at problematic level crossings. Legislative and administrative interventions to enhance enforcement are also included.

156. SSALC incorporates a model of **economics** that determines the necessary budget to implement specific prioritized action in any of the three action spaces. The economics are related to socio-political **expectations**, i.e. the public demand for improvement in safety performance and function at level crossings, including intervention to address legislative, administrative and efficiency gaps. Depending on the nature of the legislative, administrative or efficiency gaps, relevant intervention is implemented through the engineering, education or enforcement action space.

157. SSALC also incorporates risk management to determine needful and prioritized action in Engineering, Education and Enforcement. In SSALC risk is managed by assessing the risk factors in four areas: infrastructure and operation, prevailing human behaviour, prevailing legislation and administration and budget (Figure 21).

Figure 21  
Safety System Approach, Areas for risk control



Source: UNECE secretariat based on a scheme from Ireland's Commission for Railway Regulation.

158. **Infrastructure and operations** – includes assessment of probability of occurrence of an event at a level crossing, such as infrastructure failure, operational error, or road user error or violation due to elements of the infrastructure or operation at a level crossing. Examples of infrastructure elements include road design features at the approach and exit of level crossing, signage, number of tracks, type of protection, and lateral views at the crossing. Examples of operational elements would include train frequency, road traffic frequency, train speed, road traffic speed, and road user waiting times.

159. **Prevailing human behaviour** – includes assessment of the probability of occurrence of events related to road users making errors or committing intentional violations in the context of waiting times, prevailing traffic culture, social norms and pressures, and related levels of receptivity to distraction or appetite for risk. Preferably such assessment is done for various types of level crossing users, characterized by their mental concentration, motivation, performance and mutual influence on each other, as well as taking into account habitual and naïve use.

160. **Prevailing legislation** – includes assessment of the prevalence of road user errors or intentional violations in the context of current legislation. For example, (i) the effectiveness of signage and protection at a level crossing in preventing road user error, and (ii) the effectiveness of punitive measures for misuse of level crossings on the road user's appetite for risk.

161. **Administration and budget** – includes assessment of the prevalence of harmful occurrences in the context of interagency influence and cooperation, stakeholder engagement and expertise, investment in infrastructure and the resulting degree of implementation of safety improvements.

162. Risk management includes assessment of potential consequences of an accident. Preferably such assessment should determine expected loss (loss of life, injury, infrastructure damage and loss of revenue due to disruptions or delays) due to accident in monetary terms. Risk management could also include assessment of the societal cost of ongoing delays at heavily-used level crossings, because this can help when making a case for investment to achieve an optimal solution, which might include road traffic diversion, rerouting or grade separation.

163. SSALC prioritizes action for level crossings based on the likelihood for an accident to occur and the potential consequences. The assessment of risk factors shows the type of actions needed in the spaces of Engineering, Education or Enforcement. It further shows whether the action should be specific to a particular level crossing or type of level crossing, or aimed at all users or a specific group of road users.

#### **IV. Implementation of the Safe System Approach for Level Crossings**

164. The national implementation of SSALC requires continuous engagement of the relevant authorities. They should implement SSALC in cycles that encompass:

- (a) Government initiated engagement with road and rail authorities and other entities in active consultation with the persons tasked with implementation, to formally agree on the objectives, secure a budget for the project cycle, and regularly report back on progress of implementation.
- (b) Risk management for controlling the risk at level crossings: Plan-Do-Check-Act<sup>7</sup>, continual improvement process (Figure 22):
  - (i) Plan: evaluate risk and prioritize corrective actions;
  - (ii) Do: implement corrective actions per available budget;
  - (iii) Check: assess and review performance;
  - (iv) Act: research, develop and implement improvements.

---

<sup>7</sup> Citation: ISO 9001:2015

Figure 22

**Safe System Approach for Level Crossings, Engagement and continual improvement steps**



*Source:* UNECE secretariat based on a scheme from Ireland's Commission for Railway Regulation.

165. The cycles should be of fixed duration.

166. The first cycle needs to include the development of a level crossing inventory that is fit for the risk assessment purpose. The subsequent cycles may include changes in inventory as a result of the implementation of corrective action at level crossings.

167. Each cycle may also incorporate improvements to risk assessment by refining and recalibrating the risk assessment models based on real accident data and findings from accident investigations or from close-call ('near-miss') reporting.

168. The implementation of the SSALC can be more effective if done through an action plan assigning clear responsibilities. Its implementation can be further promoted by international cooperation, delivered through a plan for international action.

## V. Recommended international actions in support of national implementation of the Safe System Approach for Level Crossings

169. There are three actions recommended for implementation at international level:

- (a) Establishment of an international working group on safety at level crossings,
- (b) Creation of an international online database on level crossing safety indicators, and
- (c) Creation of an international online database on lessons learned from accidents investigations

## **A. Establishment of an international working group on safety at level crossings**

170. The international working group on safety at level crossings (a “forum for safer level crossings”) could offer a platform for exchange of experience and good practices in:

- (a) Applying risk management;
- (b) Understanding the effectiveness of various solutions in the spaces of engineering, education and enforcement;
- (c) Standardizing training and competence for staff involved in the management of risk and safety at level crossing;
- (d) Developing a harmonized methodological basis for risk assessment in the context of SSALC;
- (e) Improving methods for estimating the losses due to level crossing accidents and the societal cost of road traffic delays at level crossings, in monetary terms;
- (f) Designing and implementing qualitative assessment for benchmarking the condition of assets and their fitness for use, and providing a more comprehensive way of measuring and evaluating the management of level crossings; and
- (g) Developing a standardized toolbox for human factors analysis to be used in national accident investigation reports.

171. It could also provide a platform for identifying joint research or analytical projects in search for better safety solutions, such as those studying European Geostationary Navigation Overlay Service and GALILEO or GLONASS capabilities. It could also assess the level of implementation of the recommendations formulated in this report and issue periodically updates of the report.

172. Its terms of reference should ensure that it complements but does not conflict with the functions of already existing international groups or intergovernmental bodies.

173. The Group of Experts recommended in Part one of the report that countries should be exchanging experience and good practice, and join forces for implementing research projects (new engineering solution, better understating of human factors,) and to develop supportive tool boxes and other material. Doing so, through participation in a formal body focused on delivery of improved methods, may be an effective way of international cooperation. The Group of Experts also believes that improvements to safety performance can be achieved through the implementation of the Group’s numerous recommendations and the application of SSALC. Guidance and support to implementation from an international group can make the safety improvement process more effective.

## **B. Creation of an international online database on level crossing safety indicators**

174. The Group of Experts recommended a set of level crossing core safety indicators to be collected in an international on-line database on level crossing and published by all UNECE members and other countries so that:

- (a) International comparison and benchmarking of level crossings safety could be made; and
- (b) International data be available for testing and calibrating risk management models.

175. The Group of Experts recommended that level crossing safety indicators be collected and managed by UNECE within its activities falling under the Working Party on Transport Statistics (WP.6).

### **C. Creation of an international online database on lessons learned from accidents investigations**

176. The Group of Experts recommended the creation of a database to document lessons learned from accident investigations published by UNECE countries so that:

- (a) International comparison and benchmarking of lessons could be made, and
- (b) International data and information be available to generate common solutions for enhancing safety at level crossings.

177. According to the Group of Experts, this database is not a simple collection of investigation reports, but should contain extracts from analyses from the reports considered crucial for designing solutions for enhancing level crossing safety. Such a database could be managed by the international working group for level crossings (see point A of this plan of action).

## **VI. Recommended national actions for implementation of Safe System Approach for Level Crossings**

178. There are four actions recommended for implementation at national level:

- (a) Government engagement and commitment for ‘vision zero’ for level crossing safety;
- (b) Creation of a national working group/task force to apply SSALC;
- (c) Establishment of national (online) database on level crossing; and
- (d) Establishment of national (online) database on lessons learned from accident investigations.

### **A. Government engagement and commitment for ‘vision zero’**

179. The Government should engage competent authorities to implement SSALC and through it achieve the ‘vision zero’. The Government should also ensure the provision of financial resources necessary for SSALC implementation.

### **B. Creation of a national working group/task force to apply the Safe System Approach for Level Crossings**

180. The national working group/task force to apply SSALC should be convened by the governmental ministry in charge of roads and railways, and should typically comprise of the following institutions:

- (a) Railway infrastructure managers;
- (b) National safety authority for railways;
- (c) National safety advisory authority for roads;
- (d) National road traffic enforcement authority; and



- (e) Experts.
181. Apart from the above institutions, the following should be consulted parties:
- (a) Railway undertakings;
  - (b) Road infrastructure managers;
  - (c) Road public transport organizations;
  - (d) Trucking representative organizations; and
  - (e) Farming representative organizations.
182. The Group should assume the following tasks:
- (a) Establishment and management of a level crossing inventory;
  - (b) Specification of elements for risk assessment and future refinement;
  - (c) Distribution of responsibilities for risk assessment in the areas of:
    - (i) infrastructure and operations;
    - (ii) prevailing human behaviour;
    - (iii) prevailing legislation; and
    - (iv) administration and budget.
  - (d) Distribution of responsibilities for action implementation including securing of budget;
  - (e) Joint assessment of impact of implemented actions;
  - (f) Specification of interoperability environment between railways and road information systems;
  - (g) Participation in an international working group to share national experience and learn from others;
  - (h) Participation in international research projects; and
  - (i) Reporting to government on progress achieved.

### **C. Establishment of national (online) database on level crossing safety indicators**

183. The database on level crossing safety should be established and contain, as minimum, the data as per the set of level crossing indicators recommended by the Group of Experts. This action may be achieved by contributing to an international database which has the same objective.

### **D. Establishment of national (online) database on lessons learned from accident investigations**

184. The database on lessons learned from accident investigations should be established to offer a source of information for working out analysis-founded solutions for enhancing safety at level crossings. This action may be achieved by contributing to an international database which has the same objective.

## Annex I

### Definitions of terms and their sources used in indicators for assessing safety performance at level crossings

#### Accidents at level crossings and their outcomes (Common Glossary of transport statistics)<sup>8</sup>

##### Accident (railway) [A.VII-01]

Unwanted or unintended sudden event or a specific chain of such events which have harmful consequences. Railway accidents are accidents in which at least one moving rail vehicle is involved.

##### Level crossing accidents [A.VII-13]

Any accident at level crossings involving at least one railway vehicle and one or more crossing vehicles, other users of the road such as pedestrians or other objects temporarily present at or near the track.

##### Fatal accident [B.VII-02]

Any injury accident resulting in a person killed.

##### Person killed [A.VII-09, B.VII-05]

Any person killed immediately or dying within 30 days as a result of an (injury) accident, excluding suicides.

##### Person seriously injured [A.VII-10, A.VII-6]

Person seriously injured.

Any person injured who was hospitalised for more than 24 hours as a result of an accident.

##### Level crossing users [A.VII-16]

Persons using a level crossing to cross the railway line by any mean of transportation or by foot.

##### (Bi) cycle [B.II.A-05]

A road vehicle which has two or more wheels and generally is propelled solely by the muscular energy of the persons on that vehicle, in particular by means of a pedal system, lever or handle (e.g. bicycles, tricycles, quadricycles and invalid carriages).

##### Road motor vehicle [B.II.A-06]

A road vehicle fitted with an engine whence it derives its sole means of propulsion, which is normally used for carrying persons or goods or for drawing, on the road, vehicles used for the carriage of persons or goods.

---

<sup>8</sup> Illustrated common glossary for transport statistics (UNECE, OECD, Eurostat)  
<http://www.unece.org/fileadmin/DAM/trans/main/wp6/pdfdocs/glossen4.pdf>.

## **Convention on Road Signs and Signals, of 1968 (Vienna Convention)**

### **Motor vehicle [Article 1 (n)]**

Any power-driven vehicle which is normally used for carrying persons or goods by road or for drawing on the road, vehicles used for the carriage of persons or goods. This term embraces trolley-buses, that is to say, vehicles connected to an electric conductor and not rail-borne. It does not cover vehicles, such as agricultural tractors, which are only incidentally used for carrying persons or goods by road or for drawing, on the road, vehicles used for the carriage of persons or goods.

## **Railway Safety Directive 2016/798/EU - Appendix to Annex I – Common definitions for CSIs**

### **Indicators relating to accidents**

#### **Significant accident [Item 1.1]**

Any accident involving at least one rail vehicle in motion, resulting in at least one killed or seriously injured person, or in significant damage to stock, track, other installations or environment, or extensive disruptions to traffic, excluding accidents in workshops, warehouses and depots.

#### **Significant damage to stock, track, other installations or environment [Item 1.2]**

means damage that is equivalent to EUR 150 000 or more.

#### **Extensive disruptions to traffic [Item 1.3]**

means that train services on a main railway line are suspended for six hours or more.

#### **Train [Item 1.4]**

means one or more railway vehicles hauled by one or more locomotives or railcars, or one railcar travelling alone, running under a given number or specific designation from an initial fixed point to a terminal fixed point, including a light engine, i.e. a locomotive travelling on its own.

### **Indicators relating to technical safety of infrastructure**

#### **Level crossing [Item 6.3]**

Any level intersection between a road or passage and a railway, as recognised by the infrastructure manager and open to public or private users. Passages between platforms within stations are excluded, as well as passages over tracks for the sole use of employees<sup>9</sup>.

---

<sup>9</sup> CSI definition of 'level crossing' includes a 'passage', so it is more universal than the Eurostat definition.

**Road [Item 6.4]**

For the purpose of Rail Accidents Statistics, means any public or private road, street or highway, including footpaths and bicycle lane.

**Passage [Item 6.5]**

Any route, other than a road, provided for the passage of people, animals, vehicles or machinery.

**Passive level crossing [Item 6.6]**

A level crossing without any form of warning system or protection activated when it is unsafe for the user to traverse the crossing.

**Active level crossing [Item 6.7]**

A level crossing where the crossing users are protected from or warned of the approaching train by devices activated when it is unsafe for the user to traverse the crossing.

Protection by the use of physical devices includes:

- half or full barriers;
- gates.

Warning by the use of fixed equipment at level crossings includes:

- visible devices: lights;
- audible devices: bells, horns, klaxons, etc.

Active level crossings are classified as:

- (a) **Manual (supervised):** a level crossing where user-side protection or warning is manually activated by a railway employee;
- (b) **Automatic with user-side warning:** a level crossing where user-side warning is activated by the approaching train;
- (c) **Automatic with user-side protection:** a level crossing where user-side protection is activated by the approaching train. This shall include a level crossing with both user-side protection and warning;
- (d) **Rail-side protected:** a level crossing where a signal or other train protection system permits a train to proceed once the level crossing is fully user-side protected and is free from incursion.

**Definitions of the scaling bases****“train-km” [Item 7.1]**

The unit of measure representing the movement of a train over one kilometre. The distance used is the distance actually run, if available, otherwise the standard network distance between the origin and destination shall be used. Only the distance on the national territory of the reporting country shall be taken into account.

**“line-km” [Item 7.3]**

The length measured in kilometres of the railway network. For multiple-track railway lines, only the distance between origin and destination is to be counted.

**“track-km” [Item 7.4]**

The length measured in kilometres of the railway network. Each track of a multiple-track railway line is to be counted.

## Annex II

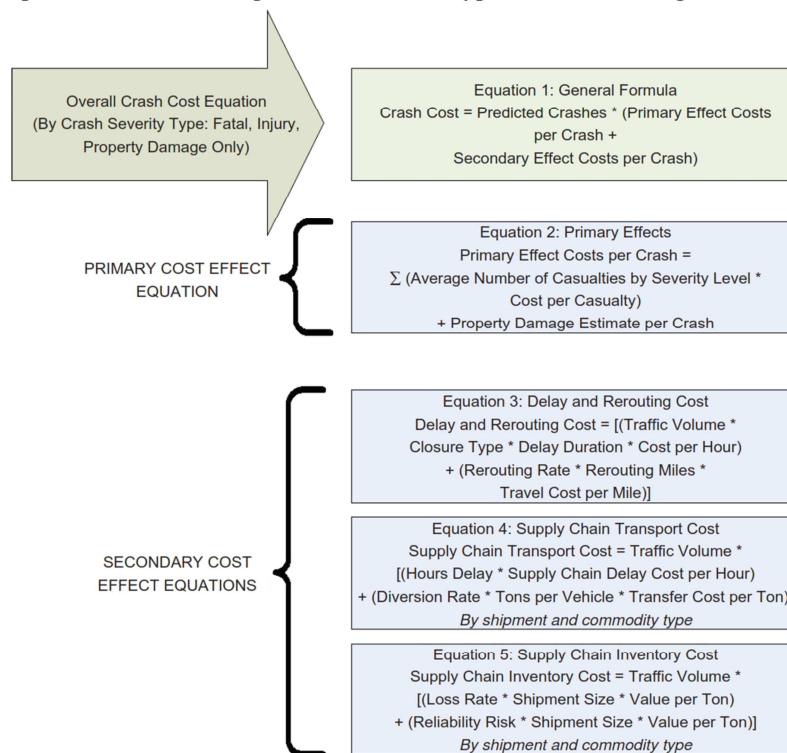
### Recommend methodology to estimate costs of accidents at level crossings

1. The recommended methodologies provide a high level framework for the categorization of different types of costs. In both methodologies, cost categories can be itemized by effect and impact. Primary effects occur at the crash site and include casualties (with related costs) and property damage (to highway vehicles, railroad equipment, and infrastructure). Secondary effects are associated with supply chain and business disruptions. The NCHRP methodology can also include effects associated with rare catastrophic crashes. Impact describes how each cost component affects society (i.e., directly, indirectly, or intangibly); the process through which the impact is perceived (e.g., through business supply chain disruption); or—in the case of rare catastrophic events—it may describe the approaches taken to evaluate the cost.

2. For the NCHRP methodology, both the indirect and intangible costs are captured in the Willingness-To-Pay measures for loss of life and injury. The methodology is supported by a system of equations that practitioners can use to estimate the costs of different types of level crossings accidents. These equations are presented in figure xx. Further details can be found in NCHRP 755 report: Comprehensive Costs of Highway-Rail Grade Crossing Crashes to be consulted at: [http://onlinepubs.trb.org/onlinepubs/nchrp/nchrp\\_rpt\\_755.pdf](http://onlinepubs.trb.org/onlinepubs/nchrp/nchrp_rpt_755.pdf)

Figure 1

#### Equations for estimating costs of different types of level crossings accidents



Source: NCHRP 755 report: Comprehensive Costs of Highway-Rail Grade Crossing Crashes.

3. The ERA CSIs methodology in support of implementation the European Commission Directive 2014/88/EU can be used to calculate four cost components reported under CSIs. The methodology can be consulted at [http://www.era.europa.eu/Document-Register/Documents/ERA%20Guidance\\_for\\_Use\\_of\\_CSIs\\_ERA-GUI-02-2015.pdf](http://www.era.europa.eu/Document-Register/Documents/ERA%20Guidance_for_Use_of_CSIs_ERA-GUI-02-2015.pdf).

4. The value of preventing a casualty should be established by either Willingness-To-Pay or Human Capital/Lost Output approaches. It is essential to consider not only fatal injuries, but also serious (or even minor injuries) in this statistical life valuation exercise.

---